

## Washington Township Health Care District

2000 Mowry Avenue, Fremont, California 94538-1716 | 510.797.1111

Kimberly Hartz, Chief Executive Officer

Board of Directors Jacob Eapen, MD William F. Nicholson, MD Bernard Stewart, DDS Michael J. Wallace Jeannie Yee

### BOARD OF DIRECTORS MEETING Wednesday, May 8, 2024 – 6:00 P.M. Board Room of Washington Hospital, 2000 Mowry Avenue, Fremont and via Zoom <u>https://zoom.us/j/96947525902?pwd=d2FYNHJwdHZOSldQbUhaVGU1K3JaQT09</u> Passcode: 306645

Board Agenda and Packet can be found at: <u>May 2024 | Washington Hospital Healthcare System (whhs.com)</u> <u>AGENDA</u>

PRESENTED BY:

## I. CALL TO ORDER & PLEDGE OF ALLEGIANCE

William Nicholson, MD Second Vice President

II. ROLL CALL

Cheryl Renaud District Clerk

### III. COMMUNICATIONS

A. Oral

This opportunity is provided for persons in the audience to make a brief statement, not to exceed three (3) minutes on issues or concerns not on the agenda and within the subject matter of jurisdiction of the Board. "Request to Speak" cards should be filled out in advance and presented to the District Clerk. For the record, please state your name.

B. Written

#### IV. **CONSENT CALENDAR** Items listed under the Consent Calendar include reviewed reports and recommendations and are acted upon by one motion of the Board. Any Board Member or member of the public may remove an item for discussion before a motion is made.

- A. Consideration of Minutes of the Regular Meetings *d* of the District Board: April 10, 15, 22 & 24, 2024
- B. Consideration of Capital Budget Purchase Omni Retractor Surgical Instrument Set

William Nicholson, MD Second Vice President

Motion Required

Board of Directors' Meeting May 8, 2024 Page 2

- C. Consideration of Capital Budget Purchase Samsung Portable X-Ray Machine for Trauma
- D. Consideration of 3M Software Purchase
- E. Consideration of Medical Staff: Performance Improvement and Patient Safety Committee (PIPS)

#### V. **PRESENTATIONS**

A. Trauma Update

#### VI. **REPORTS**

- A. Medical Staff Report
- B. Service League Report
- C. Quality Report: Quality Dashboard Quarter Ending March 2024
- D. Finance Report
- E. Hospital Operations Report
- F. Healthcare System Calendar Report

#### VII. ACTION

A. Consideration of Resolution No. 1261: Approval of California Nurses Association (CNA) Agreement

#### **PRESENTED BY:**

Chet Morrison, MD Trauma Program Medical Director

Mark Saleh, MD Chief of Medical Staff

Sheela Vijay Service League President

Mary Bowron Chief Quality Officer

Thomas McDonagh Vice President & Chief Financial Officer

Kimberly Hartz Chief Executive Officer

Kimberly Hartz Chief Executive Officer

#### Motion Required

Board of Directors' Meeting May 8, 2024 Page 3

#### VIII. ANNOUNCEMENTS

#### IX. ADJOURNMENT

William Nicholson, MD Second Vice President

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, please contact the District Clerk at (510) 818-6500. Notification two working days prior to the meeting will enable the District to make reasonable arrangements to ensure accessibility to this meeting.

Board of Directors' Meeting April 10, 2024 Page 1 of 5

e	rd of Directors of the Washington Township Health Care Wednesday, April 10, 2024 in the Board Room at 2000 Mowry	CALL TO ORDER	
Avenue, Fremont and meeting to order at 6: Pledge of Allegiance	PLEDGE OF ALLEGIANCE		
Roll call was taken: I Jeannie Yee; Bernard	ROLL CALL		
Terri Hunter; Paul Ko Martin, MD; Angus ( Jason Krupp, MD; Je	ely Hartz; Larry LaBossiere; Tina Nunez; Thomas McDonagh; ozachenko; Tammi Tyson; Dan Nardoni; Laura Anning; Dianne Cochran; Brian Smith, MD; Donald Pipkin; Gisela Hernandez; rri Randrup; Lina Huang; Mark Saleh, MD; Melissa Garcia; Ferguson; Sri Boddu; Shirley Ehrlich		
Director Eapen welco	omed any members of the general public to the meeting.	OPENING REMARKS	
1	that Public Notice for this meeting, including Zoom ted appropriately on our website. This meeting was recorded or date.		
There were no Oral C	COMMUNICATIONS: ORAL		
There were no Writte	COMMUNICATIONS: WRITTEN		
Director Eapen prese	nted the Consent Calendar for consideration:	CONSENT CALENDAR	
A. Consideration of March 13, 18, 25	Minutes of the Regular Meetings of the District Board: & 27, 2024		
	oved that the Board of Directors approve the Consent Calendar, e seconded the motion.		
Roll call was taken: Motion Approved.	Jacob Eapen, MD – aye William Nicholson, MD – aye Michael Wallace – absent Jeannie Yee – aye Bernard Stewart, DDS – aye		
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Board of Directors' Meeting April 10, 2024 Page 2 of 5

Kimberly Hartz, Chief Executive Officer, introduced Laura Anning, Chief of Patient Experience who presented the Patient Experience Bi-Annual Report. Laura detailed the importance of gathering data and feedback, either by directly interacting with patients, or with the results of a paper or e-survey. The survey questions include the likelihood that a patient would recommend the quality of care from our nurses and doctors, to the environment, their experiences and understanding their care and overall rating. Some new features to the surveys include being available in the patient's preferred language and including specialized surveys from oncology, SCN and PEDS in addition to decreasing the number of non-deliverable surveys. Every comment is acknowledged and with the varying responses, it may indicate some challenges and areas that are impacted, and provides the opportunity for improvement.

Patient Rounding is the practice of healthcare professionals proactively visiting and engaging with patients and family members. Studies have shown that nurse rounding is an effective means to increase patient satisfaction and quality of care and gather information by not solely relying on survey responses. Another means of gathering real time data is through Qualtrics during rounding and this gives us a way to communicate with the patient by listening, understanding and following through. With communication and teamwork, we can effectively increase patient satisfaction.

Dr. Mark Saleh, Chief of Staff, reported that there are 629 Medical Staff members, including 343 active members. Dr. Saleh commented on establishing the committee for the Emergency Medicine Department and working on the Department Manual.

Sheela Vijay, the Service League President, reported for the month of March 2024, that 193 Service League volunteers contributed a total of 1,705 hours. The Service League held a High School Informational Session on March 15, in which 42 high school students attended.

The Service League also hosted an Open House on Tuesday April 9, 2024 which was well attended by volunteers and employees.

Sheela highlighted a special volunteer, Suzanne Corbett who is 89 years young. Suzanne has been a dedicated knitter and had connected with knitters at the Fremont Senior Center where she learned how to knit baby hats. During the pandemic, she began knitting hats and produced 80 hats by summer of 2020. She is a remote volunteer who knits beautiful hats for the newborn babies, here at Washington Hospital and has donated an estimated 700 hats to date. Suzanne's story illustrates how one person can make a profound impact without being physically present.

The Masquerade Sale will be held on April 29, 30 and May 1 in the Anderson Auditorium.

PRESENTATION: PATIENT EXPERIENCE – BIANNUAL REPORT

MEDICAL STAFF REPORT

SERVICE LEAGUE REPORT Board of Directors' Meeting April 10, 2024 Page 3 of 5

Kimberly Hartz, Chief Executive Officer, introduced Dr. Dianne Martin who presented the Annual Antimicrobial Stewardship Report. Dr. Martin began by discussing the Antimicrobial Stewardship Goals, which include promoting the appropriate use of antimicrobial agents, decreasing the development of microbial resistance and preventing the spread of infections caused by resistant organisms, in collaboration with the infection prevention team.

Dr. Martin spoke on the importance of Antimicrobial Stewardship and how it is a critical part of modern medicine. The Interdisciplinary Team includes the Physician Leader, Medical Staff, Pharmacist Leader, Infection Prevention, Compliance, Information Services, Laboratory, Pharmacy and Nursing. Dr. Martin emphasized the updates to the treatment guidelines from the Joint Commission, CDC, NSHN, NIH and IDSA and Order Sets and ID Physician Consultation for use of specific antimicrobials.

There are continuous quality improvements by analyzing medication usage, identifying areas of improvement, implementing guidelines, order sets, protocols and optimizing Epic workflows for usage of antimicrobials and evaluating challenges.

There have been accomplishments in quality improvement which includes a developed laboratory screening criteria for sending cultures to reference lab for testing for a resistant gene, designing a treatment algorithm for ED regarding best practice for antibiotics, and implementing an ordering process for novel antibiotics. Also, a modified C.Diff testing algorithm to prevent unnecessary treatment and staff education on laboratory tests that can help determine when to discontinue antibiotics, have been provided

Tom McDonagh, Vice President & Chief Financial Officer, presented the Finance Report for February 2024. The average daily inpatient census was 166.4 with discharges of 933 resulting in 4,827 patient days. Outpatient observation equivalent days were 293. The average length of stay was 5.53 days. The case mix index was 1.673. Deliveries were 123. Surgical cases were 484. The Outpatient visits were 8,380. Emergency visits were 4,950. Cath Lab cases were 191. Joint Replacement cases were 175. Neurosurgical cases were 23. Cardiac Surgical cases were 14. Total FTEs were 1,646.1. FTEs per adjusted occupied bed were 5.89.

Kimberly Hartz, Chief Executive Officer, presented the Hospital Operations Report for March 2024. Patient gross revenue of \$213.2 million for March was favorable to budget of \$211.8 million by \$1.4 million (0.7%), and it was lower than March 2023 by \$3.1 million (1.4%).

The Average Length of Stay was 5.14. The Average Daily Inpatient Census was 169.1. There were 908 discharges that was unfavorable to budget of 1,097 (17.2%).

QUALITY REPORT: ANNUAL ANTIMICROBIAL STEWARDSHIP REPORT

FINANCE REPORT

HOSPITAL OPERATIONS REPORT Board of Directors' Meeting April 10, 2024 Page 4 of 5

There were 5,241 patient days that was unfavorable to budget of 5,345 (1.9%). There were 476 Surgical Cases and 186 Cath Lab cases at the Hospital.

Deliveries were 134. Non-Emergency Outpatient visits were 8,756. Emergency Room visits were 5,162. Total Government Sponsored Preliminary Payor Mix was 75.1%, against the budget of 72.2%. Total FTEs per Adjusted Occupied Bed was 5.75.

There were \$154K in charity care adjustments in March 2024.

April Employee of the Month is Soledad Fernandez, Environmental Services Aide.

Past Health Promotions & Community Outreach Events:

- March 20: Managing Diabetes with Exercise Facebook Live & YouTube
- March 21: District Board Members represented WHHS at the Alameda County Special Districts Association Annual Dinner
- March 23: Newark Annual Family Day at the Park Newark Community Park
- March 27: Dysphagia and Reflux Disease Acacia Creek and Masonic Homes Senior Living Communities
- March 28: National Choking Awareness Day Event Federicos Restaurant
- April 5: Sun: Beauty or Beast Facebook Live & YouTube

Upcoming Health Promotion & Community Outreach Events

- April 13: Tattoo Removal Clinic Washington West
- April 17: Grief and Grieving Carlton Senior Living Community
- April 20: Go Green with Us in 2024! Earth Day Celebration Fremont Downtown Event Center
- April 24: Robotic Knee Surgery and Msucle-sparing Anterior Hip Surgery Anderson Auditorium and Facebook Live
- April 25: Choking First Aid Training La Cabana Restaurant, Newark
- April 27: New Haven Day James Logan High School
- April 30: Choking First Aid Training Birdhaus Beer Garden, Union City
- April 30: Heart Valve Disorders in Adults Acacia Creek and Masonic Homes Senior Living Communities
- May 6-15: Healthcare System Week Washington Hospital
- May 7: Stroke Prevention Awareness Facebook Live & YouTube

Kimberly Hartz, Chief Executive Officer, reported that Washington Hospital Healthcare System kicked off a community education campaign about Choking/First Aid in conjunction with National Choking Awareness Day. This event took place at Federicos Grill in Niles on March 28, 2024 at 3:00 pm.

MONTH

EMPLOYEE OF THE

HEALTHCARE SYSTEM CALENDAR REPORT Board of Directors' Meeting April 10, 2024 Page 5 of 5

The 37<sup>th</sup> Annual Golf & Bocce Tournament in support of Washington Hospital's *ANNOUNCEMENTS* Operating Rooms will be held on Thursday, May 2 at the Club at Castlewood in Pleasanton.

There were no announcements.

There being no further business, Director Eapen adjourned the meeting at 7:42 p.m. ADJOURNMENT

Jacob Eapen, MD President Bernard Stewart, DDS Secretary

A meeting of the Board of Directors of the Washington Township Health Care CALL TO ORDER District was held on Monday, April 15, 2024 in the Board Room at 2000 Mowry Avenue, Fremont and Zoom access was provided. Director Wallace called the meeting to order at 6:00 p.m. and led those present in the Pledge of Allegiance. ROLL CALL Roll call was taken. Directors present: Michael Wallace; William Nicholson, MD; Jeannie Yee; Bernard Stewart, DDS Absent: Jacob Eapen, MD Also present: Kimberly Hartz; Tina Nunez; Tom McDonagh; Larry LaBossiere; Paul Kozachenko; Shirley Ehrlich **OPENING REMARKS** Director Wallace welcomed any members of the general public to the meeting. Director Wallace noted that Public Notice for this meeting, including Zoom information, was posted appropriately on our website. This meeting is being conducted in the Board Room and by Zoom. **COMMUNICATIONS** There were no Oral Communications. ORAL There were no Written Communications. **COMMUNICATIONS WRITTEN** Director Wallace presented the Consent Calendar items for consideration: CONSENT CALENDAR A. Consideration of Console Upgrade for the Optima CT660. Director Nicholson moved that the Board of Directors approve the Consent Calendar, Item A. Director Stewart seconded the motion. Roll call was taken: Jacob Eapen, MD – absent Michael Wallace – aye William Nicholson, MD – ave Jeannie Yee – ave Bernard Stewart, DDS - ave

Motion approved.

Board of Directors' Meeting April 15, 2024 Page 2

Director Nicholson moved for the adoption of Resolution No. 1260, in which the Board of Directors of the Washington Township Health Care District authorizes and directs the Chief Executive Officer to apply for Verification as a Level II Adult Trauma Center and to meet all Verification Requirements of Alameda County. Director Stewart seconded the motion.

Roll call was taken:

Jacob Eapen, MD – absent Michael Wallace – aye William Nicholson, MD – aye Jeannie Yee – aye Bernard Stewart, DDS - aye

Motion Approved.

There were no Announcements.

Director Wallace adjourned the meeting to closed session at 6:07 p.m., as the discussion pertained to reports regarding, Conference involving Trade Secrets pursuant to Health & Safety Code Section 32106 (Strategic Planning), and Conference with Labor Negotiators pursuant to Government Code Section 54957.6. Director Wallace stated that the public has a right to know what, if any, reportable action takes place during closed session. Since this meeting was being conducted in the Board Room and via Zoom, there is no way of knowing when the closed session will end. The public was informed they could contact the District Clerk for the Board's report beginning April 16, 2024. The minutes of this meeting will reflect any reportable actions.

Director Wallace reconvened the meeting to open session at 8:31 p.m. The District Clerk reported that during closed session, there was no reportable action taken in closed session.

There being no further business, Director Eapen adjourned the meeting at 8:32 p.m. ADJOURNMENT

Michael Wallace First Vice President Bernard Stewart, DDS Secretary

#### ANNOUNCEMENTS

ADJOURN TO CLOSED SESSION

*RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION* 

ACTION ITEM: ADOPTION OF RESOLUTION 1260:APPLICATION FOR VERIFICATION AS A LEVEL II ADULT TRAUMA CENTER

A meeting of the Board of Directors of the Washington Township Health Care District was held on Monday, April 22, 2024 in the Board Room at 2000 Mowry Avenue, Fremont. Director Eapen called the meeting to order at 7:30 a.m.	CALL TO ORDER
Roll call was taken. Directors present: Jacob Eapen, MD; William Nicholson, MD; Jeannie Yee	ROLL CALL
Absent: Michael Wallace; Bernard Stewart, DDS	
Also present: Kimberly Hartz; Mark Saleh, MD; John Romano, MD; Shakir Hyder, MD; Terri Hunter; Larry LaBossiere; LaDonna Creech	
There were no Oral communications.	COMMUNICATIONS: ORAL
There were no Written communications.	COMMUNICATIONS WRITTEN
Director Eapen adjourned the meeting to closed session at 7:35 a.m. as the discussion pertained to Medical Audit and Quality Assurance Matters pursuant to Health & Safety Code Section 32155.	ADJOURN TO CLOSED SESSION
Director Eapen reconvened the meeting to open session at 8:08 a.m. and reported no reportable action was taken in closed session.	RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION
There being no further business, the meeting adjourned at 8:08 a.m.	ADJOURNMENT

Jacob Eapen, MD President Bernard Stewart, DDS Secretary

A meeting of the Board of Directors of the Washington Township Health Care CALL TO ORDER District was held on Wednesday, April 24, 2024 in the Board Room at 2000 Mowry Avenue, Fremont and Zoom access was provided. Director Wallace called the meeting to order at 6:00 p.m. and led those present in the Pledge of Allegiance. ROLL CALL Roll call was taken. Directors present: Michael Wallace; William Nicholson, MD; Jeannie Yee; Bernard Stewart, DDS Absent: Director Jacob Eapen, MD Also present: Kimberly Hartz; Tina Nunez; Terri Hunter; Tom McDonagh; Larry LaBossiere; Paul Kozachenko; John Zubiena; Semone Clark **OPENING REMARKS** Director Wallace welcomed any members of the general public to the meeting. Director Wallace noted that Public Notice for this meeting, including Zoom information, was posted appropriately on our website. This meeting is being conducted in the Board Room and by Zoom. **COMMUNICATIONS** The following persons commented: Kim Lake, a nurse at the Hospital delivered a ORAL copy of the previously issued strike notice to the Board of Directors. After Oral Communications Kimberly Hartz commented that she was disappointed with getting the ten-day strike notice while the District and the nurses are involved in good faith mediations. The District now has to plan for the strike even though we may reach agreement at the mediation this Saturday. That means we cannot wait to engage a staffing company, reschedule elective surgeries, and greatly inconvenience patients. The District will have to incur hundreds of thousands of dollars immediately which will be a total waste of money if an agreement is reached notwithstanding the strike notice and its unnecessary negative consequences. Kimberly indicated that she is committed to the District participating in the mediation on Saturday in good faith with the hope that we can reach an agreement. Director Wallace also commented: he supported the Administration and asked that CNA consider the negative impact that a strike would have on the District's finances and its patients.

There were no Written Communications.

COMMUNICATIONS WRITTEN Board of Directors' Meeting April 24, 2024 Page 2

Director Wallace presented the Consent Calendar for consideration:

- A. Consideration of Medical Staff: Hyperbaric Medicine for Nurse Practitioner Privileges
- B. Consideration of Medical Staff: Robotic-Assisted Surgery Privileges

Director Nicholson moved that the Board of Directors approve the Consent Calendar, Items A and B. Director Yee seconded the motion.

Roll call was taken:

Jacob Eapen, MD – absent William Nicholson, MD – aye Michael Wallace – aye Jeannie Yee – aye Bernard Stewart, DDS - aye

Motion Approved.

There were no Action Items.

There were no Announcements.

Director Wallace adjourned the meeting to closed session at 6:11 p.m., as the discussion pertained to reports regarding Medical Audit & Quality Assurance Matters pursuant to Health & Safety Code Section 32155, Conference involving Trade Secrets pursuant to Health & Safety Code Section 32106 (Strategic Planning), and Conference with Legal Counsel – Anticipated Litigation pursuant to Government Code Section 54956.9(d)(2); One Case and Conference Involving Personnel Matters: Chief Executive Officer. Director Wallace stated that the public has a right to know what, if any, reportable action takes place during closed session. Since this meeting was being conducted in the Board Room and via Zoom, there is no way of knowing when the closed session will end. The public was informed they could contact the District Clerk for the Board's report beginning April 25, 2024. The minutes of this meeting will reflect any reportable actions.

Director Wallace reconvened the meeting to open session at 7:28 p.m. The District Clerk reported that during closed session, the Board approved the closed session minutes of March 18 & 27, 2024 and the Medical Staff Credentials Committee Report by unanimous vote of all directors present. ACTION ITEMS

ANNOUNCEMENTS

ADJOURN TO CLOSED SESSION

RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION

#### CONSENT CALENDAR

Board of Directors' Meeting April 24, 2024 Page 3

There being no further business, Director Wallace adjourned the meeting at 7:28 *ADJOURNMENT* p.m.

Michael Wallace First Vice President	Bernard Stewart, DDS Secretary

## Memorandum



- DATE: May 8, 2024
- **TO:** Washington Township Health Care District Board of Directors
- FROM: Kimberly Hartz, Chief Executive Officer
- **SUBJECT:** Consideration of Capital Budget Purchase Omni Retractor Surgical Instrument Set - Operating Room (Trauma Preparedness)

Omni Retractors are commonly utilized in a variety of surgical procedures including general, vascular, trauma, and spinal surgeries in order to hold an incision or wound open while a surgeon works. In calendar year 2023, it is estimated that the Omni Retractor was utilized in 89 surgeries. The department currently owns one Omni Retractor and it is being requested that another is purchased as we transition to a level 2 trauma center. Having another retractor available would prevent delays in surgery in the event that our only set is being utilized while a trauma surgical patient is sent to our operating room.

In accordance with District Law, Policies and Procedures, it is requested that the Board of Directors authorize the Chief Executive Officer to enter into the necessary contracts and proceed with the purchase of the Omni Retractor. The total cost of the Omni Retractor, including tax and shipping, is not to exceed \$41,000. This was included in the FY 2024 capital budget for Trauma.



**DATE:** 

TO:



Washington Hospital

Healthcare System

FROM: Kimberly Hartz, Chief Executive Officer

Request to purchase a Samsung Portable X-Ray Machine for Trauma SUBJECT:

We are recommending moving forward with the purchase of the Samsung Portable X-Ray Machine that will be dedicated for Trauma patients. In order for X-Ray to be available immediately for a trauma patient, we need to have a dedicated unit in close proximity of the two Trauma rooms in the Emergency Department.

We explored several vendors and have selected the company Samsung. They provide very highresolution images, long lasting battery life with fast charging capabilities, and images can be casted to any monitor. This would allow us to display images in a room that the Trauma team can view. The cost of the unit, including taxes and shipping, equates to \$140,458.50. We budgeted \$188,425 in the Fiscal Year 24 Capital Budget.

In accordance with District Law, Policies and Procedures, it is requested that the Board of Directors authorize the Chief Executive Officer to proceed with the purchase of the Samsung Portable X-Ray Machine, not to exceed \$140,459 which includes, taxes and shipment. The total amount was included in the Fiscal Year 24 Fixed Asset Capital Budget.



## Memorandum

**DATE:** April 28, 2024

TO: Kimberly Hartz, Chief Executive Officer

**FROM:** John Lee, Chief Information Officer Kristin Ferguson, RN, Chief Compliance Officer

### SUBJECT: 3M Healthcare Systems Software Purchase

Compliant documentation and coding accuracy are a priority focus for healthcare systems today. Through the use of 3M software, our teams will have access to real time expert logic and thinking technology, increasing accuracy and productivity of documentation, coding and claims reviews. The benefits of implementing 3M are many and will have a significant impact on patient care, quality data and reimbursement outcomes. Some specific benefits include:

- Provides accurate Diagnostic Related Grouping (DRG) capabilities for national and state-based reimbursement methodologies and prioritizes review based on length of stay, severity of illness, risk of mortality.
- DRGs are automatically & accurately computed during coding to help improve coder quality, productivity and compliance.
- Reviews data concurrently and provides critical Severity of Illness (SOI), DRG and LOS data input to quality teams, case management, physicians and utilization.
- Creates coder custom edits and expands financial CDI reviews to include quality metrics, clinical validity, risk adjustments and prevention of revenue loss in a value-based health care environment based on 3M Intellectual Property.

Such benefits will lead to efficiencies in billing and reimbursement cycles, identification and prioritization of real time gaps in documentation, coding and billing, to ensure regulatory compliance, a reduction in claims denials and maximization of reimbursement.

In accordance with District Law, Policies and Procedures, it is requested that the Board of Directors authorize the Chief Executive Officer to enter into a 5-year agreement with 3M Health Information Systems. The cost for Year 1 annual software license is \$275,842.34 plus the cost for implementation and initial training totaling **\$16,596**, for a total Year 1 purchase request not to exceed **\$306,718.34**. There will be no more than a 5% increase to the annual license renewal over the 5-year agreement. The cost of Year 1 will be offset by an estimated **\$80,000** cost avoidance from elimination of Nuance Encoder Software. An additional 3% offset cost avoidance will impact the annual software license renewal over the term of the 5-year agreement. This cost was included in the FY 2024 Capital Asset Budget.



## Memorandum

**DATE:** April 29 2024

TO: Kimberly Hartz, Chief Executive Officer

FROM: Mark Saleh, MD, Chief of Staff

**SUBJECT:** MEC for Board Approval

The attached "Performance Improvement & Patient Safety Committee" (PIPS) is a Committee required for the Trauma Service. The Medical Executive Committee has approved this Committee in an electronic vote on April 29, 2024.

Please accept this memorandum as a formal request for presentation to the Board of Directors for final approval of the attached PIPS Committee description.

### 3.R TRAUMA SERVICE PERFORMANCE IMPROVEMENT & PATIENT SAFETY (PIPS) COMMITTEE

The PIPS committee shall evaluate the overall care of trauma patients from a clinical and a systems perspective and perform interdisciplinary implementation of improvement strategies.

#### 3.R.1 Composition

- (a) The PIPS committee will consist of members from the Active Medical Staff, Hospital staff and Administration. Only members of the Medical Staff shall be voting members.
- (b) Required members will include the Trauma Surgeons (those members serving on the Trauma Call Panel), the Trauma Medical Director, Physician Liaisons (defined by ACS standards: Orthopedics, Neurosurgery, Critical Care, Emergency Medicine, Anesthesia, Radiology and Geriatrics), Chief of Quality, Trauma Program Director, Director of Critical Care, and the Dept. Of Emergency Medicine Chair.
- (c) The Chair of the committee shall be the Trauma Medical Director as approved by the Chief of Staff.

### 3.R.2 Duties

The PIPS committee will perform the following functions:

- a. To manage and support the TRAUMA SERVICE PERFORMANCE IMPROVEMENT AND PATIENT SAFETY PLAN.
- b. Guide the professional performance evaluation (PPE-previously, peer review) and study of cases making recommendations to the appropriate medical staff or hospital department as outlined in the MS PPE Policy & Procedure.
- c. Manage and support the TRAUMA HANDBOOK

### 3.R.3 Meetings and Reports

This committee will meet monthly and report monthly to the Medical Executive Committee



## WASHINGTON HOSPITAL INDEX TO BOARD FINANCIAL STATEMENTS March 2024

Schedule <u>Reference</u>	Schedule Name
Board - 1	Statement of Revenues and Expenses
Board - 2	Balance Sheet
Board - 3	Operating Indicators



# Memorandum

- **DATE:** April 30, 2024
- **TO:** Board of Directors
- FROM: Kimberly Hartz, Chief Executive Officer
- **SUBJECT:** Washington Hospital March 2024 Operating & Financial Activity

#### **<u>SUMMARY OF OPERATIONS</u>** – (Blue Schedules)

#### 1. Utilization – Schedule Board 3

	March	March	Current 12
	<u>Actual</u>	<u>Budget</u>	Month Avg.
ACUTE INPATIENT:		_	_
IP Average Daily Census	169.1	172.4	155.3
Combined Average Daily Census	178.4	182.0	166.0
No. of Discharges	908	1,097	880
Patient Days	5,241	4,806	4,737
Discharge ALOS	5.14	5.23	5.33
<u>OUTPATIENT</u> :			
OP Visits	8,756	8,611	8,536
ER Visits	5,162	5,112	4,990
Observation Equivalent Days – OP	287	299	327

Comparison of March's Actual Acute Inpatient statistics versus the Budget showed a lower level of discharges, and a higher level of patient days. The average length of stay (ALOS) based on discharged days was below Budget. Outpatient visits were higher than Budget. Emergency Room visits were above Budget for the month. Outpatients observation equivalent days were lower than Budget.

### 2. Staffing – Schedule Board 3

Total paid FTEs were below Budget. Total productive FTEs for March were 1,438.0, below the budgeted level of 1,564.4. Non-Productive FTEs were 207.9 above Budget. Productive FTEs per Adjusted Occupied Bed were 5.03, 0.70 below the budgeted level of 5.73. Total FTEs per adjusted occupied bed were 5.75, 0.53 below the budgeted level of 6.28.

#### 3. **Income - Schedule Board 1**

For the month of March, the Hospital realized Net Operating Gain of \$2,155,000 from Operations, a 4.24% Margin.

Total Gross Patient Revenue of \$213,237,000 for March was \$1,395,000 above Budget, 0.7%.

Deductions from Revenue of \$163,731,000 were 76.8% of Total Gross Patient Revenue, above the budgeted amount of 76.1%.

Total Operating Revenue of 50,786,000 was (1,191,000) or (2.29%) below the Budget.

Total Operating Expense of \$48,631,000 was lower than the Budget by \$176,000, 0.4%.

The Total Non-Operating Gain of \$1,029,000 for the month includes an unrealized gain on investments of \$535,000.

The Net Income for March was \$3,184,000 which was (\$50,000) below the Budgeted Net Income of \$3,234,000, a (1.5%) Margin.

The Total Net Gain for March using FASB accounting principles, in which the unrealized gain on investments, net interest expense on GO bonds and property tax revenues are removed from the non-operating income and expense, was \$2,489,000 a (17.7%) Negative Margin compared to Budgeted Income of \$3,025,000 for an unfavorable variance of (\$536,000).

#### 4. **Balance Sheet – Schedule Board 2**

There were no noteworthy changes in assets and liabilities when compared to February 2024.

KIMBERLY HARTZ Chief Executive Officer

KH/TM



#### WASHINGTON HOSPITAL STATEMENT OF REVENUES AND EXPENSES March 2024 GASB FORMAT (In thousands)

March								FISCAL YEAR TO DATE						
ACTUAL	В	UDGET	FAV	(UNFAV) VAR	% VAR.			AC	TUAL	BL	JDGET	(U	FAV INFAV) VAR	% VAR.
\$ 126,028 87,209		133,806 78,036	\$	(7,778) 9,173	-5.8% 11.8%	1 2	OPERATING REVENUE INPATIENT REVENUE OUTPATIENT REVENUE		042,429 773,636		128,724 694,687	\$	(86,295) 78,949	-7.6% 11.4%
213,23	,	211,842		1,395	0.7%	3	TOTAL PATIENT REVENUE	1,	816,065	1,	823,411		(7,346)	-0.4%
(160,733	3)	(157,455)		(3,278)	-2.1%	4	CONTRACTUAL ALLOWANCES	(1,	363,445)	(1	360,513)		(2,932)	-0.2%
(2,998 (163,73		(3,850) (161,305)		852 (2,426)	22.1% -1.5%	5 6	PROVISION FOR DOUBTFUL ACCOUNTS DEDUCTIONS FROM REVENUE		(33,321) <b>396,766)</b>	(1	(33,011) ( <b>393,524)</b>		(310) (3,242)	-0.9% -0.2%
76.78	6	76.14%				7	DEDUCTIONS AS % OF REVENUE		76.91%		76.42%			
49,50		50,537		(1,031)	-2.0%	8	NET PATIENT REVENUE		419,299		429,887		(10,588)	-2.5%
1,280	)	1,440		(160)	-11.1%	9	OTHER OPERATING INCOME		8,629		12,956		(4,327)	-33.4%
50,78	<u> </u>	51,977		(1,191)	-2.3%	10	TOTAL OPERATING REVENUE		427,928		442,843		(14,915)	-3.4%
23,719		24,140		421	1.7%	11	OPERATING EXPENSES SALARIES & WAGES		204,152		205,895		1.743	0.8%
7,010		7,177		161	2.2%	12	EMPLOYEE BENEFITS	·	71,046		68,658		(2,388)	-3.5%
6,86		6,095		(772)	-12.7%	13	SUPPLIES		56,411		56,565		154	0.3%
5,918		6,402		484	7.6%	14	PURCHASED SERVICES & PROF SVCS		56,294		56,887		593	1.0%
1,784	Ļ	1,964		180	9.2%	15	INSURANCE, UTILITIES & OTHER		15,887		18,091		2,204	12.2%
3,32	/	3,029		(298)	-9.8%	16	DEPRECIATION		29,507		27,830		(1,677)	-6.0%
48,63	L	48,807		176	0.4%	17	TOTAL OPERATING EXPENSE		433,297		433,926		629	0.1%
2,15	5	3,170		(1,015)	-32.0%	18	OPERATING INCOME (LOSS)		(5,369)		8,917		(14,286)	-160.2%
4.249	6	6.10%				19	<b>OPERATING INCOME MARGIN %</b>		-1.25%		2.01%			
							NON-OPERATING INCOME & (EXPENSE)							
456	6	287		169	58.9%	20	INVESTMENT INCOME		5,996		2,538		3,458	136.2%
(154	4)	-		(154)	0.0%	21	REALIZED GAIN/(LOSS) ON INVESTMENTS		(1,317)		-		(1,317)	0.0%
(1,850		(1,708)		(142)	-8.3%	22	INTEREST EXPENSE		(16,120)		(15,260)		(860)	-5.6%
307	7	112		195	174.1%	23	RENTAL INCOME, NET		527		285		242	84.9%
-		(3,535)		3,535	100.0%	24	FOUNDATION DONATION		2,059		-		2,059	0.0%
-		-		-	0.0%	25	BOND ISSUANCE COSTS		(2,291)		(600)		(1,691)	-281.8%
(*	,	3,535		(3,536)	-100.0%	26	FEDERAL GRANT REVENUE		2,250		3,535		(1,285)	-36.4%
1,373		1,373		-	0.0%	27	PROPERTY TAX REVENUE		12,507		12,507		-	0.0%
363	3	-		363		28	EQUITY INVESTMENT EARNINGS		3,668		-		3,668	0.0%
-		-		-		29	GAIN (LOSS) ON DISPOSALS		204		-		204	0.0%
53	5	-		535	0.0%	30	UNREALIZED GAIN/(LOSS) ON INVESTMENTS		3,391		-		3,391	0.0%
1,029	)	64		965	1507.8%	31	TOTAL NON-OPERATING INCOME & EXPENSE		10,874		3,005		7,869	261.9%
\$ 3,184	\$	3,234	\$	(50)	-1.5%	32	NET INCOME (LOSS)	\$	5,505	\$	11,922	\$	(6,417)	-53.8%
6.27	<u>/</u>	6.22%				33	NET INCOME MARGIN %		1.29%		2.69%			
\$ 2,489	) \$	3,025	\$	(536)	-17.7%	34	NET INCOME (LOSS) USING FASB PRINCIPLES**	\$	(313)	\$	9,865	\$	(10,178)	-103.2%

\*\*NET INCOME (FASB FORMAT) EXCLUDES PROPERTY TAX INCOME, NET INTEREST EXPENSE ON GO BONDS AND UNREALIZED GAIN(LOSS) ON INVESTMENTS



#### WASHINGTON HOSPITAL BALANCE SHEET March 2024 (In thousands)

	ASSETS AND DEFERRED OUTFLOWS	March 2024	Unaudited June 2023	LIABILITIES, NET POSITION AND DEFERRED INFLOWS		March 2024		Unaudited June 2023	
1 2 3 4	CURRENT ASSETS CASH & CASH EQUIVALENTS ACCOUNTS REC NET OF ALLOWANCES OTHER CURRENT ASSETS TOTAL CURRENT ASSETS	\$ 22,414 75,111 <u>32,644</u> 130,169	\$ 13,792 66,153 21,749 101,694	CURRENT LIABILITIES CURRENT MATURITI ACCOUNTS PAYABLE OTHER ACCRUED LI, INTEREST TOTAL CURRENT	IES OF L/T OBLIG .E IABILITIES	\$	9,425 37,114 60,533 <u>6,112</u> 113,184	\$	10,460 28,901 57,874 10,476 107,711
	ASSETS LIMITED AS TO USE			LONG-TERM DEBT OBL	LIGATIONS				
5	BOARD DESIGNATED FOR CAPITAL AND OTHER	179,325	178,095	REVENUE BONDS AN	ND OTHER		225,107		193,400
6	BOARD DESIGNATED FOR PENSION	0	0	GENERAL OBLIGATIO	ON BONDS		468,457		342,150
7	GENERAL OBLIGATION BOND FUNDS	132,219	19,399						
8	REVENUE BOND FUNDS	47,936	6,726						
9	BOND DEBT SERVICE FUNDS	16,828	34,708						
10	OTHER ASSETS LIMITED AS TO USE	10,220	9,792						
11	TOTAL ASSETS LIMITED AS TO USE	386,528	248,720	OTHER LIABILITIES					
12	OTHER ASSETS	347,222	319,097	SUPPLEMENTAL MEI WORKERS' COMP AN NET PENSION			44,670 9,854 76,047		42,548 9,732 69,065
13	PREPAID PENSION	0	0	ROU ASSET LONG-T	ERM		2,794		1,903
14	OTHER INVESTMENTS	23,920	20,166						
15	NET PROPERTY, PLANT & EQUIPMENT	562,463	576,944	NET POSITION			542,297		536,790
16	TOTAL ASSETS	\$ 1,450,302	\$ 1,266,621	TOTAL LIABILITIES AND	D NET POSITION	\$	1,482,410	\$	1,303,299
17	DEFERRED OUTFLOWS	49,994	70,928	DEFERRED INFLOWS			17,886		34,250
18	TOTAL ASSETS AND DEFERRED OUTFLOWS	\$ 1,500,296	\$ 1,337,549	TOTAL LIABILITIES, NE	ET POSITION AND DEFERRED INFLOWS	\$	1,500,296	\$	1,337,549





#### WASHINGTON HOSPITAL OPERATING INDICATORS March 2024

	March							FISCAL YE	AR TO DATE	
12 MONTH AVERAGE	ACTUAL	BUDGET	FAV (UNFAV) VAR	% VAR.			ACTUAL	BUDGET	FAV (UNFAV) VAR	% VAR.
						PATIENTS IN HOSPITAL				
155.3	169.1	172.4	(3.3)	-2%	1	ADULT & PEDS AVERAGE DAILY CENSUS	158.0	163.1	(5.1)	-3%
10.7	9.3	9.6	(0.3)	-3%	2	OUTPT OBSERVATION AVERAGE DAILY CENSUS	11.1	9.0	2.1	23%
166.0	178.4	182.0	(3.6)	-2%	3	COMBINED AVERAGE DAILY CENSUS	169.1	172.1	(3.0)	-2%
8.2	8.3	9.3	(1.0)	-11%	4	NURSERY AVERAGE DAILY CENSUS	8.1	8.6	(0.5)	-6%
174.2	186.7	191.3	(4.6)	-2%	5	TOTAL	177.2	180.7	(3.5)	-2%
3.7	6.6	6.1	0.5	8%	6	SPECIAL CARE NURSERY AVERAGE DAILY CENSUS *	3.6	3.5	0.1	3%
4,737	5,241	5,345	(104)	-2%	7	ADULT & PEDS PATIENT DAYS	43,440	44,843	(1,403)	-3%
327	287	299	(12)	-4%	8	OBSERVATION EQUIVALENT DAYS - OP	3,049	2,485	564	23%
880	908	1,097	(189)	-17%	9	DISCHARGES-ADULTS & PEDS	7,998	8,636	(638)	-7%
5.33	5.14	5.23	(0.09)	-2%	10	AVERAGE LENGTH OF STAY-ADULTS & PEDS	5.35	5.24	0.11	2%
						OTHER KEY UTILIZATION STATISTICS				
1.561	1.567	1.517	0.050	3%	11	OVERALL CASE MIX INDEX (CMI)	1.579	1.547	0.032	2%
						SURGICAL CASES				
198	177	197	(20)	-10%	12	ORTHOPEDIC CASES	1,737	1,745	(8)	0%
26	22	31	(9)	-29%	13	NEUROSURGICAL CASES	235	262	(27)	-10%
11	7	13	(6)	-46%	14	CARDIAC SURGICAL CASES	102	120	(18)	-15%
32	18	43	(25)	-58%	15	VASCULAR CASES	289	342	(53)	-15%
106	144	112	32	29%	16		1,000	933	67	7%
95 467	<u> </u>	<u>97</u> 493	<u> </u>	11% -3%	17 18	OTHER SURGICAL CASES TOTAL CASES	<u>865</u> 4,228	<u>833</u> 4,235	<u> </u>	4% 0%
					10		4,220			
169	186	213	(27)	-13%	19	TOTAL CATH LAB CASES	1,543	1,796	(253)	-14%
127	134	143	(9)	-6%	20	DELIVERIES	1,138	1,150	(12)	-1%
8,536	8,756	8,611	145	2%	21	OUTPATIENT VISITS	76,922	76,302	620	1%
4,990	5,162	5,112	50	1%	22	EMERGENCY VISITS	45,322	46,039	(717)	-2%
						LABOR INDICATORS				
1,428.9	1,438.0	1,564.4	126.4	8%	23	PRODUCTIVE FTE'S	1,432.6	1,468.7	36.1	2%
210.2	207.9	150.5	(57.4)	-38%	24	NON PRODUCTIVE FTE'S	213.5	188.6	(24.9)	-13%
1,639.1	1,645.9	1,714.9	69.0	4%	25	TOTAL FTE'S	1,646.1	1,657.3	11.2	1%
5.27	5.03	5.73	0.70	12%	26	PRODUCTIVE FTE/ADJ. OCCUPIED BED	5.20	5.57	0.37	7%
6.04	5.75	6.28	0.53	8%	27	TOTAL FTE/ADJ. OCCUPIED BED	5.98	6.29	0.31	5%

### RESOLUTION NO. 1261 CALIFORNIA NURSES ASSOCIATION (CNA)

Washington Township Health Care District, a local health care district, does hereby resolve as follows:

Attached hereto is a List of Amendments to the current Agreement that will be incorporated into a new Memorandum of Understanding by and between the designated representative of Washington Hospital, that being the Chief Executive Officer, and the California Nurses Association (CNA), a recognized majority representative under the terms of Board Resolution 331A.

The terms and conditions of the attached List of Amendments will be implemented in their entirety, effective on the various dates specified within the Memorandum.

Passed and adopted by the Board of Directors of Washington Township Health Care District this 8<sup>th</sup> day of May, 2024, by the following vote:

AYES:

NOES:

ABSENT:

William Nicholson, M.D. Second Vice President of the Washington Township Health Care District Board of Directors Bernard Stewart, DDS Secretary of the Washington Township Health Care District Board of Directors



## Memorandum

DATE:	May 6, 2024
TO:	Kimberly Hartz Chief Executive Officer
FROM:	John Zubiena Chief Human Resources Officer
SUBJECT:	California Nurses Association (CNA) Agreement

We have been in negotiations with the California Nurses Association to work out a successor contract. CNA represents over 800 registered nurses at Washington Hospital.

Washington Hospital and the California Nurses Association have reached a Tentative Agreement on a new, 4-year contract, starting July 1, 2023 which was ratified by the CNA membership on May 3, 2024. The recommendation is for the Washington Township Health Care District Board of Directors to approve the key terms and amendments as outlined below:

- 22.5% across the board wage increase over 4 years (5.5% year 1, 5.75% year 2, 5.75% year 3, 5.5% year 4).
- Retroactive pay of 5.5% back to September 1, 2023.
- Increase in hourly differentials for evening shift from \$7.05 to \$7.30, night shift from \$11.50 to \$11.75, charge nurse relief from \$4.25 to \$5.00, and the nurse preceptor role from \$2.75 to \$4.00.
- Implementation of new health plan July 1.
- Change of uniform color from white to navy blue with a one-time \$100 stipend.
- Paid time without a patient assignment to complete mandatory clinical in-service education.
- Maintenance of current contract language on floating and like areas for floating.

- Updated language to provide meal and rest breaks pursuant to SB 1334, but with more flexibility on timing of breaks than the law currently provides (similar to language agreed to with SEIU.)
- More detailed language regarding infectious disease prevention and addition of a section on workplace violence prevention.
- Expanded language regarding the prohibition of discrimination, harassment, and retaliation.
- Reduction in the number of months that disciplines remain on record (i.e., verbal reprimands may not be used in subsequent disciplinary determinations if there are no similar incidents within a 12-month period; Step I or Step II Written Reprimands may not be issued in subsequent disciplinary determinations if there are no similar incidents within a 24-month period).
- Addition of an article that permits up to four nurses per year to participate in the Registered Nurse Response Network.
- Increase from 60 days to 90 days for nurses who are scheduled to work on their birthday and/or a recognized holiday to take another day off with pay.
- A revision to the letter of understanding governing 12-hour shift schedules to provide the ability to adopt mixed units of 12-hour and 8-hour shifts.
- A change in the seniority definition for per diem nurses, providing one year of seniority credit for each 2,000 hours worked (currently one year of seniority credit is awarded for each 3,000 hours worked).
- Updated bereavement language consistent with AB 1949, including to allow per diem nurses to take up to 5 days of unpaid bereavement leave in the case of death in the nurse's immediate family.
- Increase in the amount of notice to be provided to a scheduled per diem nurse of cancellation from 1.5 hours to 2 hours. In addition, nurses who call out from their scheduled shift must now provide 2.5 hours notice to the hospital in order to improve the process for last minute scheduling changes.