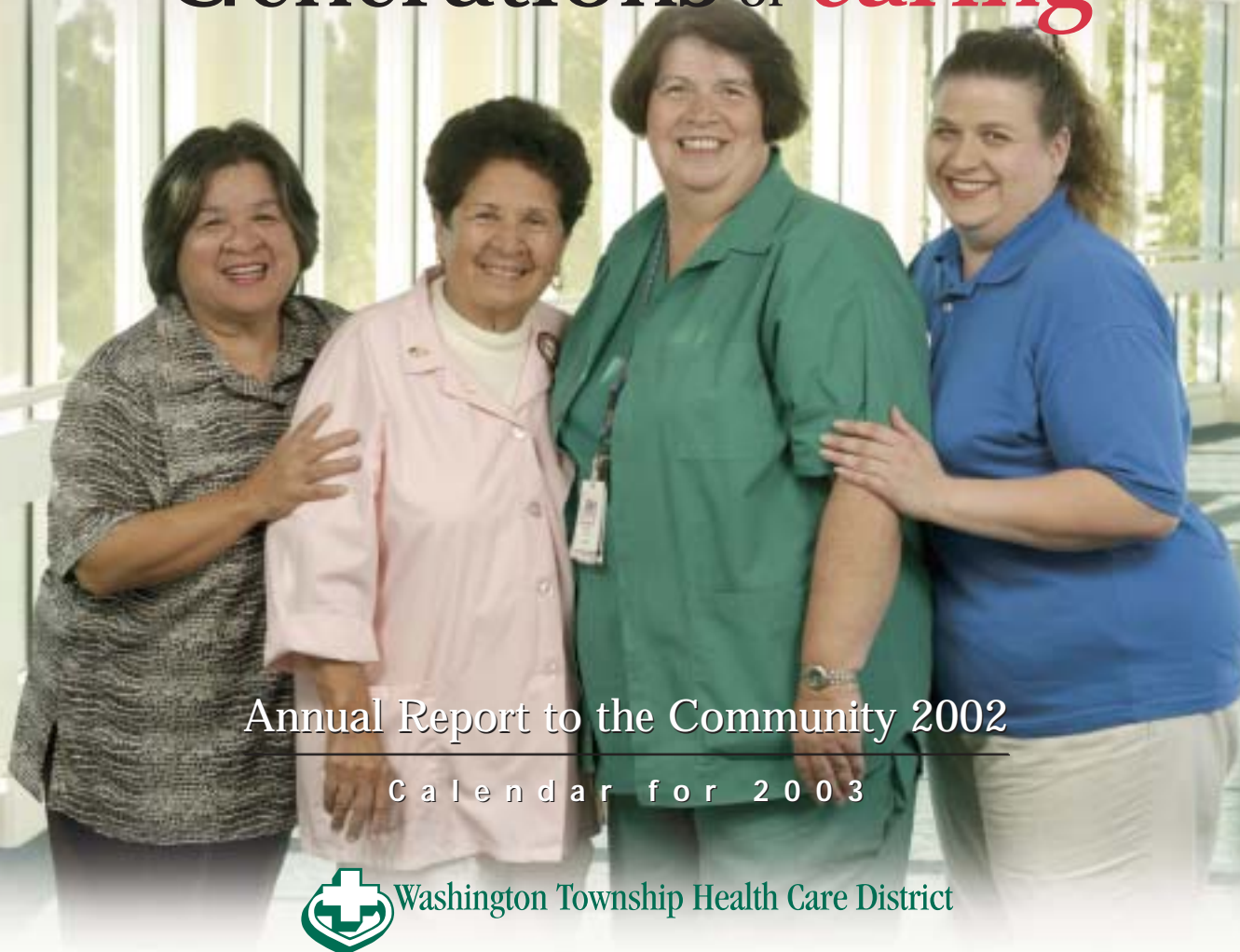


A tradition of
quality—

Generations of *caring*



Annual Report to the Community 2002

Calendar for 2003



Washington Township Health Care District



Our Mission Statement

As the local Health Care District, our mission is to meet the health care needs of the District residents through medical services, education and research.

Within this scope, Washington Township Health Care District is committed to assuming the leadership role in improving and maintaining the health status of the residents by:

- Identifying and assessing community health care needs;
- Developing mechanisms to respond to the identified needs within the financial capabilities of the District;
- Providing access to high quality, cost-effective health services through an integrated delivery system;
- Providing appropriate employee, professional and community educational resources to enhance patient care and health promotion throughout the District;

To support the fulfillment of the mission, the District's strategic vision is to be the regional medical center of Southern Alameda County offering services that span the full range of care within the available financial resources.

Resolved by the Board of Directors
Washington Township Health Care District
June 14, 1995

Message from the CEO



Nancy Farber

*Chief Executive Officer
Washington Hospital
Healthcare System*

The past year has been one of deep thought and reflection for most Americans. During this time, we've faced tremendous challenges and weathered considerable change in our world. Many things we took for granted little more than a year ago have been called into question. As I consider all of this and what it means to those of us who live and work in the Washington Township area, I'm struck by the ongoing importance of tradition.

Tradition means steadfastness and constancy. It's an anchor we can depend on in times of turbulence and uncertainty. In this sense, I'm proud Washington Hospital has a long tradition of leadership in health care and service to the people of our community.

Washington Hospital also has a tradition of quality care. Because of our solid financial foundation and history of investing wisely to ensure growth, we've been able to continue providing a widening array of high quality, advanced services to meet the changing needs of this community.

Quality care, however, is not just dependent on buildings and programs. It must be provided by trained, experienced people who feel passionately about what they are doing. Over the years, the residents of this District have come to rely on Washington Hospital for superior care from some of the most qualified doctors, nurses, technicians and therapists in the Bay Area. For this, we thank our exceptional hospital staff and volunteers, as well as the physicians of our Medical Staff.

Because of our longstanding presence in this area, we've served many families who have lived here for years. They know they can always look to Washington Hospital to fulfill their health care needs. At the same time, we're pleased to have the opportunity to welcome and care for many people who've moved here recently. This community's continuing growth and diversity challenge us to expand and vary our services to meet your evolving needs.

Based on these solid foundations, we look to the future with anticipation and confidence. Just as we've weathered considerable change in the past, we know the future will present even greater challenges. By continuing to follow our traditions of quality care and compassionate service for long-time residents and newcomers alike, we can be sure Washington Hospital will be the leader in providing health care to the people of Southern Alameda County for many years to come.

A handwritten signature in black ink that reads "Nancy Farber". The signature is fluid and cursive.

tradition

During my long tenure as a member of the Washington Township Health Care District Board of Directors, I've always been proud of the way the people of our System show true caring and concern for the patients and families we serve. Not only do we offer excellent, compassionate health care services every hour of every day, we also work to achieve real gains in the level of caring provided by introducing new programs and investing in advanced technology. It is this type of caring for our community that the Board of Directors has demonstrated in guiding the Washington Hospital Healthcare System on a successful path to the future.



Don Pickinpaugh
President, Board of Directors
Washington Township
Health Care District

Over the last several years, this System has accomplished the most dramatic expansion of services in its history. We've achieved this milestone by investing our resources wisely and by following a visionary strategic plan that understands this community and its anticipated need for health care. Many people don't realize that Washington Hospital, as a district hospital, is extremely unusual. We rise above the commonly held view of a district facility because we've devoted extensive resources to acquire advanced technology and institute leading edge programs that serve the needs of our growing and diversified population.

As we celebrate another rewarding year of bringing quality care to the people of this District, we also recognize that the caring relationship between a district hospital and those it serves is never one-sided. The success we've achieved is due, in no small measure, to the extensive support and involvement of so many individuals and organizations,

Message from the Board of Directors

including the Washington Hospital Healthcare Foundation, the Washington Hospital Service League and the physicians of the Medical Staff. To all of our supporters, and to the people of this District, we extend our deepest thanks.

In reviewing past achievements, however, we must temper our satisfaction with a note of caution about the future. The Board is charged with keeping a close watch on anticipated events to prepare for inevitable challenges ahead. We take our responsibility very seriously because we know the community counts on Washington Hospital for high quality health care every hour of every day. Nevertheless, we're confident that, by demonstrating true caring and concern for our community, we have ensured that health care in the Washington Township Health Care District will continue to have a very bright future.

A handwritten signature in dark ink, appearing to read "Don Pickinpaugh". The signature is fluid and cursive, written over a light grey shadow of the signature.

caring

High quality is a standard to which every hospital aspires. Not only does quality relate to medical care, it impacts all aspects of operations at a health care facility—from ensuring safety, to providing food services, to being fully prepared in the event of a local disaster.



Jan Henstorf, MD
Chief of Staff
Washington Hospital
Medical Staff

Message from the Chief of Staff

At Washington Hospital, extremely high quality in all aspects of the organization is not simply an aspiration, it has been a reality for many years. Because of our adherence to this enduring standard, residents in this area have come to rely on Washington Hospital Healthcare System to provide them with a comprehensive range of excellent health care services for the entire family.

The 364 physicians of the Washington Hospital Medical Staff value our partnership with the hospital in offering such a high level of care. Together, we make it possible for people of this area to receive the treatment they need without having to leave their community.

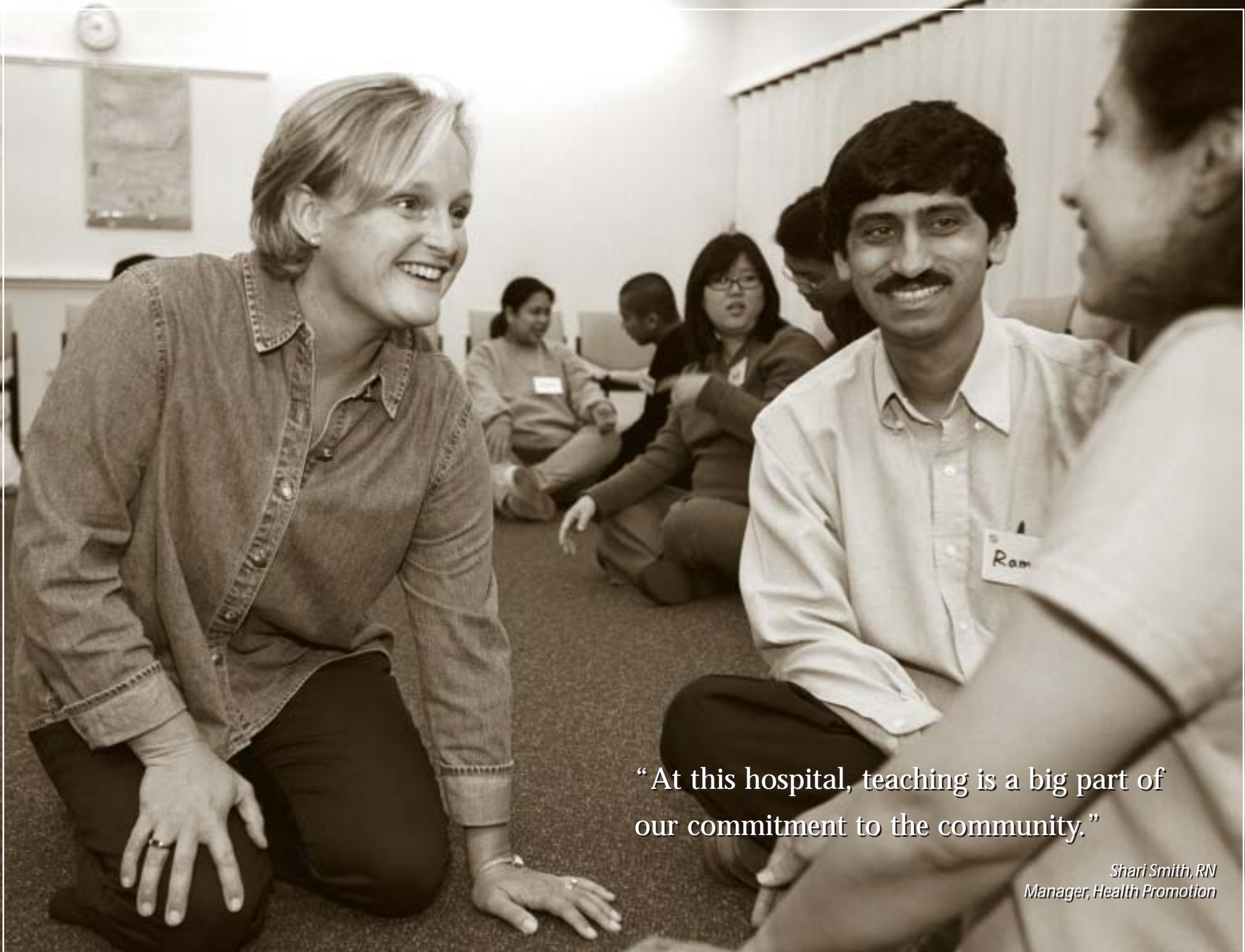
As physicians, we view this wealth of health care resources as both a delight and a challenge. On behalf of our patients, we're fortunate to have access to such a wide range of advanced programs. At the same time, many of us are challenged to upgrade our skills and training continuously in order to take full advantage of the latest technology. This exceptional combination of physician skill and state-of-the-art resources has resulted in the exceedingly high quality of care that is available to our patients.

Excellent care, however, is not merely a question of equipment and technical precision. It must be blended with compassion and respect for each patient and family; and, this is where Washington Hospital doctors are particularly qualified. In every way possible, we add our personal touch to the care we provide. The resulting satisfaction of patients and their families make up some of the most rewarding moments of our profession.

Of course, the Medical Staff recognizes the care we provide to this community would not be possible without the support of the excellent nurses, technicians, therapists, administrators, volunteers and other personnel at Washington Hospital. Together, we make up a dynamic team that never loses sight of its goal—serving patients with the quality of treatment and caring they expect and deserve.

A handwritten signature in black ink that reads "Jan Henstorf, MD".

quality



“At this hospital, teaching is a big part of our commitment to the community.”

*Shari Smith, RN
Manager, Health Promotion*



Top: Childbirth class instructor Susan Lindley talks with students and parents-to-be Ramanna and Jyothi (far right) Sathyanarayana.

Left: Lab tech Sui-Min Lee (seated) takes a blood sample from Bill Perry at a community health screening.

Putting together the pieces of the health care puzzle.

January

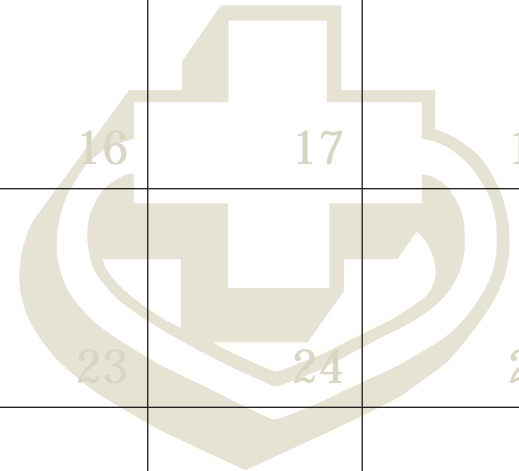
Educated patients are an important part of the health care team.

Today, health care is like a giant puzzle. Many people have some of the pieces, but few have them all. With timely, unbiased information, people can learn how to stay healthy and be better patients when they're sick.

Educating residents about health care, especially wellness and prevention, has always been at the heart of Washington Hospital's dedication to community health. Every year, the hospital presents a series of free health information talks by doctors on the Medical Staff and other local experts. Now held at the new Anderson Auditorium in Washington West, these discussions cover a wide range of important topics, including weight management, sleep disorders, and diabetes, to name a few.

During the year, the hospital also sponsors a variety of health screenings, support groups and speakers bureau presentations throughout the community. To learn more, call (800) 963-7070.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Year In Review The Conrad E. Anderson, MD Auditoriums opened in Washington West. The center was partially funded by a \$250,000 donation from the Fremont Bank Foundation in honor of Dr. Anderson.						
Observance Dates Volunteer Blood Donor Month National Glaucoma Awareness Month						
			<i>New Year's Day</i> 1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
Healthy Weight Week						
19	<i>Martin Luther King Jr. Day</i> 20	21	22	23	24	25
26	27	28	29	30	31	



“Everyone who helped me was really cool and quick—that’s what saved me. Now, I have my life back.”

Cris Raimundo





Top: Cardiac patient Cris Raimundo has taken up golf since his heart attack.

Left: (left to right) Linda Anderson, Clinical Nurse Specialist; Phyllis Fiscella, Senior Cardiac Rehab Clinician; Cardiovascular Service; and patient and ICU/CCU Charge Nurse Maryjo Hildenbrand in Washington Hospital's cardiac rehab gym.

When it's your heart, time is of the essence.

February

A full range of cardiovascular treatment options—right here.

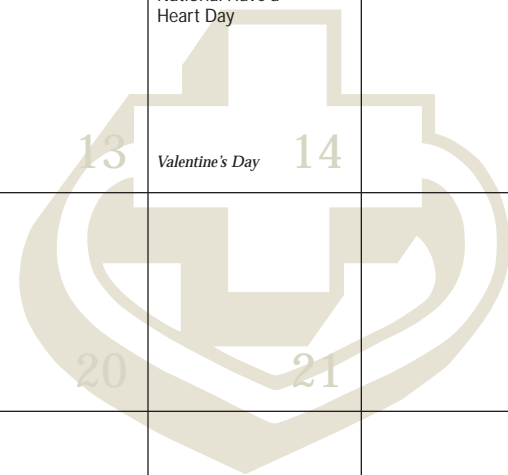
At 2 a.m. on June 4, 2000, Fremont resident Cris Raimundo suffered a heart attack. Although he thought he was alone, he was wrong. His community was with him. In five minutes, paramedics were at his side. Not long after, he was in Washington Hospital's ER and cardiologist Ash Jain, MD, was on his way.


"I was scared, but everyone really hustled," says Cris. "It was good to have my community around me."

When heart attacks or other cardiac problems occur, it's important patients get the right treatment quickly. That's why Washington Hospital has a full range of cardiac treatment and intervention services, including cardiac rehabilitation, right here in the District. As new and more advanced methods of treating heart disease emerge—including vascular care and robotics—Washington Hospital will be on the forefront of providing those services to the community.

Now with his health back, Cris Raimundo is living proof that "community really works."

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Observance Dates American Heart Month Wise Health Consumer Month							1
Cardiac Rehabilitation Week	2	3	4	5	6	7	8
	9	10	11	12	13	National Have a Heart Day 14	15
	16	President's Day 17	18	19	20	21	22
	23	24	25	26	27	28	





“Each day in my practice is different, and each person’s story is unique.”

*Dianne Martin, MD
Internist and Infectious Disease Specialist*



Top: Dianne Martin, MD, and patient Alice O'Boyle.

Left: John Dearborn, MD, leads a discussion during one of Washington Hospital's free health and wellness classes.

When patients are your passion.

March

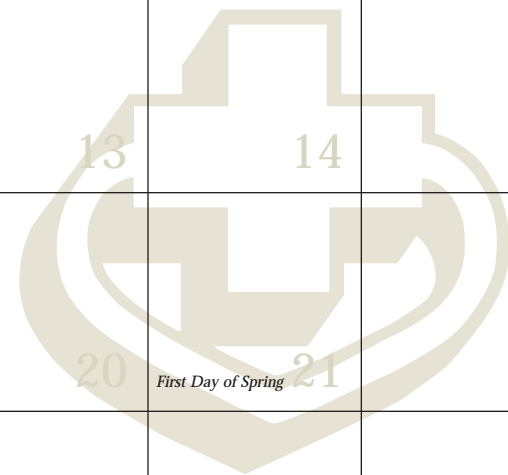
Today, doctors also devote themselves to community outreach and education.

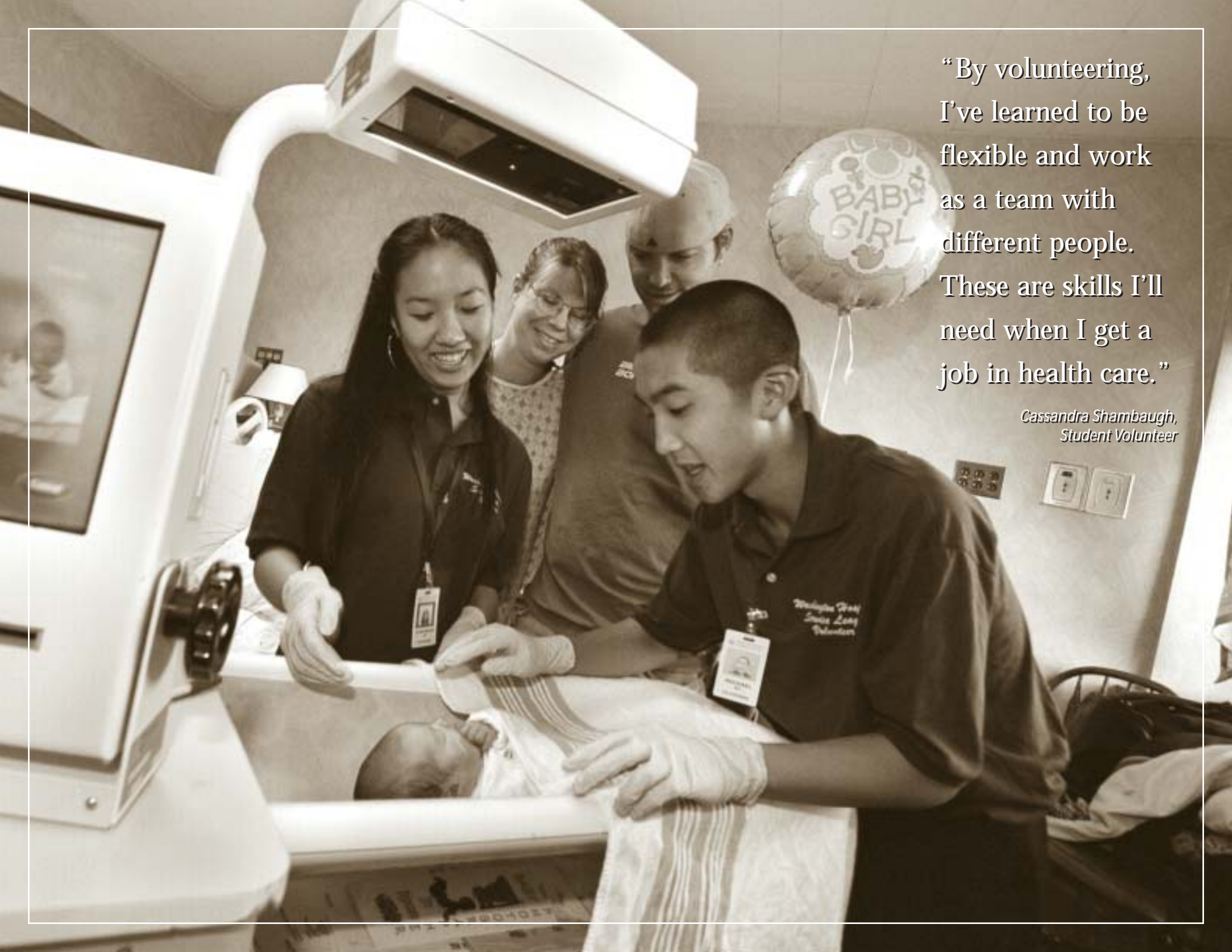
For today's doctor, taking care of patients involves more than treating the sick and injured. It's about enabling people to take charge of their own health care—and that means reaching out and educating.

"I love relating to people one-on-one," says Dianne Martin, MD, internist, infectious disease specialist and 16-year member of the Washington Hospital Medical Staff. "My main goal is to convince patients they should assume another job in their lives—taking care of themselves."

Giving people the latest information about health and prevention doesn't always happen inside the walls of a hospital or doctor's office. For orthopedic surgeon and Medical Staff member John Dearborn, MD, it also involves teaching the community through free classes that are part of Washington Hospital's Health and Wellness program.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Observance Dates National Kidney Month National Nutrition Month National Chronic Fatigue Syndrome Awareness Month							1
	2	3	4	5	6	7	8
Pulmonary Rehabilitation Week	9	10	11	12	13	14	15
	16	17	18	19	20	21 <i>First Day of Spring</i>	22
	23	24					
Doctor's Day	30	31	25	26	27	28	29





“By volunteering,
I’ve learned to be
flexible and work
as a team with
different people.
These are skills I’ll
need when I get a
job in health care.”

*Cassandra Shambaugh,
Student Volunteer*



Top: Student volunteers Stephanie Lei and Michael Wu prepare to take newborn Alyssa Barrios' photo as parents Michelle and Steve Barrios look on.

Left: (clockwise from left) Service League volunteers Joyce Wallace, Mollie Atkinson, Charles Marion (President), Judy Porter, Fran Stone, Regina Weir and Muriel Nolan in the hospital gift shop.

For volunteers, it's never too early to start giving.

April

Students give Service League a boost.

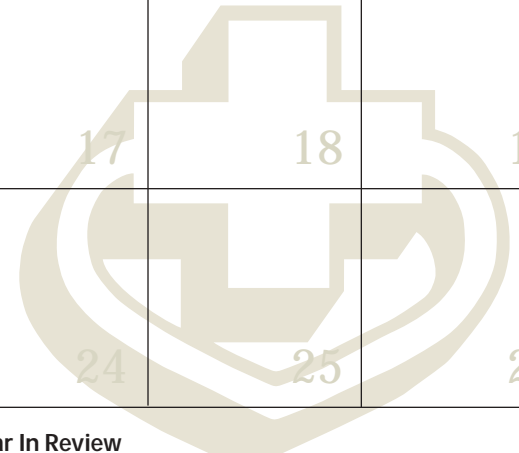
It's never too soon to start giving back to your community. And, when you do, you get a lot in return. That's what the 200 students of the Washington Hospital Service League have learned.

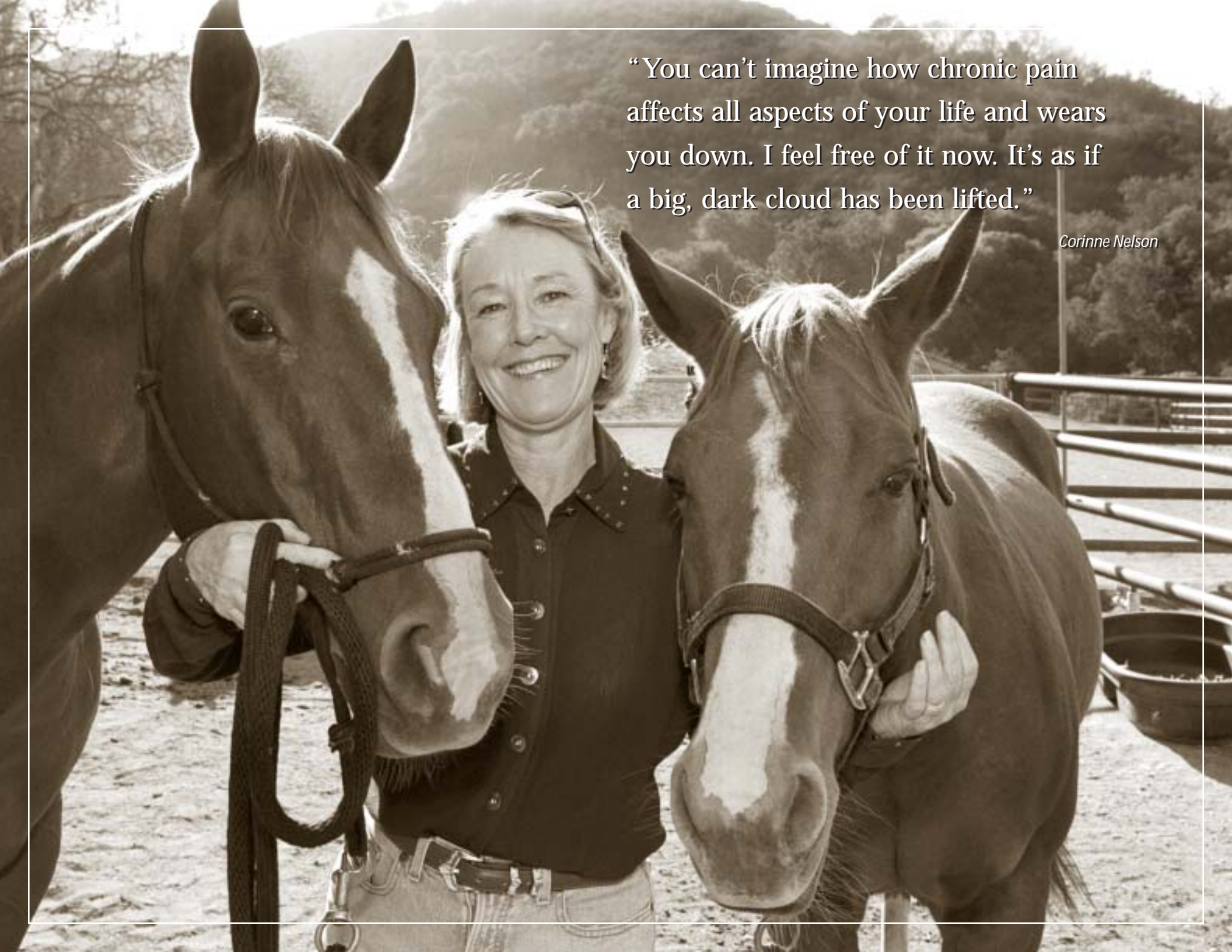
In recent years, young people have become a key part of Washington Hospital's volunteer program. Representing a wide diversity of economic and cultural backgrounds, they attend many of the high schools and colleges in our area. As they share their time and talents with patients, families and staff, these energetic young people experience the stresses and rewards of working in health care. And, they learn to appreciate the importance of teamwork.

In recognition of the contributions students make to the quality of health care at Washington Hospital, the Service League awards four scholarships each year to student volunteers majoring in health related fields.

"All of this year's scholarship recipients are exceptional students," says Chuck Marion, Service League president. "We are fortunate to have such fine youth as hospital volunteers."

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Observance Dates National Occupational Therapy Month Youth Sports Safety Month Cancer Control Month						
		1	2	3	4	5
National Public Health Week	World Health Day					
Daylight Savings Time Begins	6	7	8	9	10	11
						12
	13	14	15	16	17	18
						19
Easter	20	21	22	23	24	25
National Volunteer Week						26
	27	Foundation Golf Tournament	28	29	30	
Year In Review The Washington Hospital Service League awarded scholarships to the following students who plan to pursue careers in health care: Kavita Radhakrishnan, Mission San Jose High School; Justin Lee, Mission San Jose High School; Jessica Fell, Washington High School; and Asmma H. Ali, Newark Memorial High School.						



A black and white photograph of a woman with short blonde hair, smiling broadly. She is standing between two horses. The horse on the left is a dark brown with a white blaze on its face. The horse on the right is also dark brown with a white blaze. The woman is wearing a dark, button-down shirt and light-colored jeans. She has her hands on the horses' heads. The background shows a stable with a wooden fence and a large bowl. The overall mood is warm and positive.

“You can’t imagine how chronic pain affects all aspects of your life and wears you down. I feel free of it now. It’s as if a big, dark cloud has been lifted.”

Corinne Nelson



Top: Corinne Nelson and her horses, Lucy (left) and Angel.

Left: Alisa Curry, Senior Physical Therapist, teaches a patient at the Center for Joint Replacement as Mike Lilley looks on.

It takes a team to rein in joint pain.

May

Patient education also contributes to a quick recovery from joint pain.

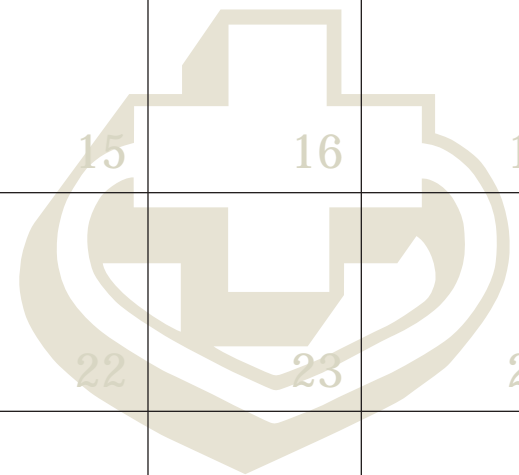
Corinne Nelson suffered from unrelenting left hip pain. When she came to Washington Hospital's Center for Joint Replacement, she feared she would never again experience the thrill of riding her horse Lucy in competitive "cutting" events.

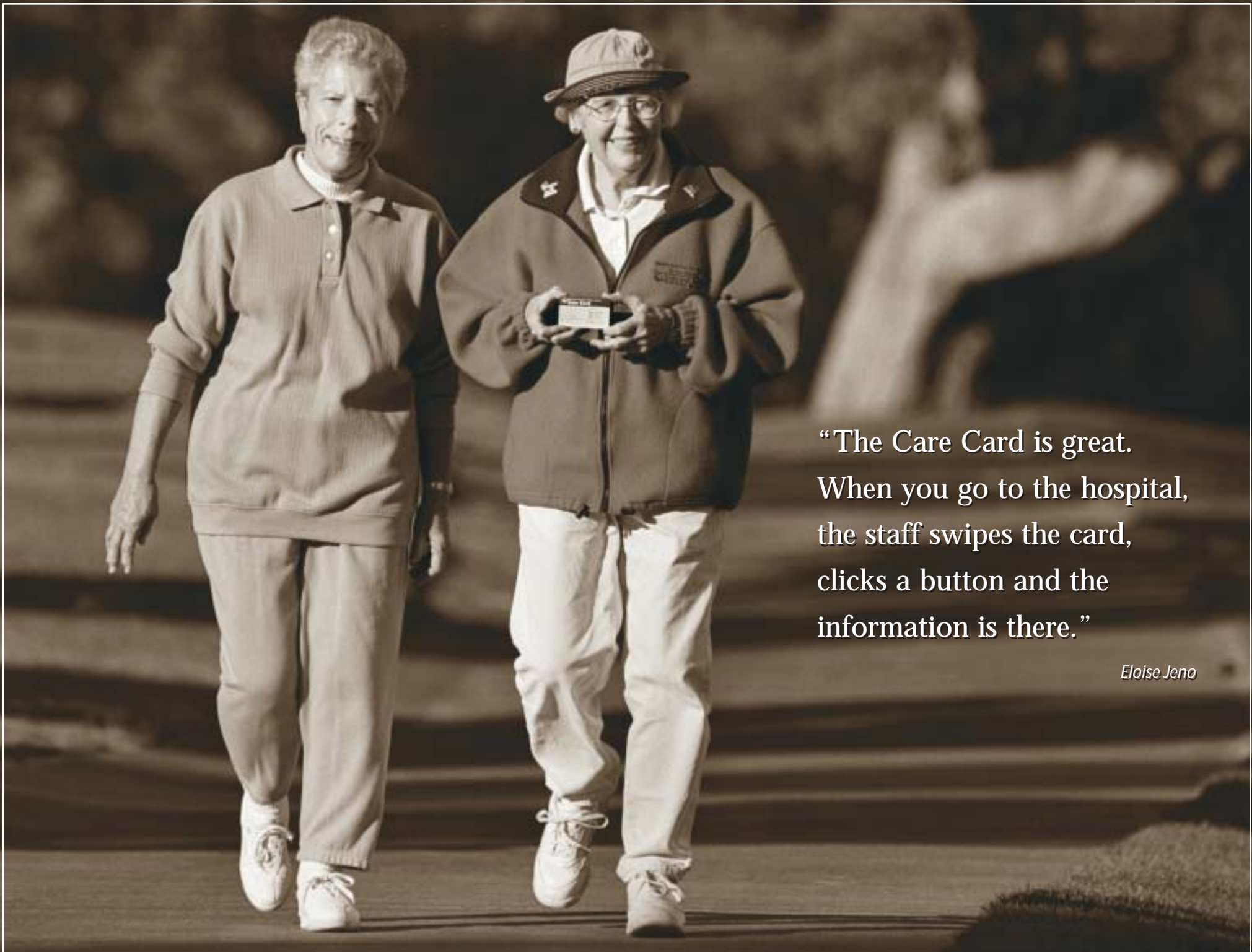
Washington Hospital is one of only a few hospitals in the state that perform a new, minimally invasive total hip replacement surgery enabling patients to recover more quickly and with less pain. Other keys to successful recovery are the teamwork of the Center's highly trained staff and an emphasis on patient education from start to finish.

Corinne was so pleased with her recovery, she encouraged her 82-year-old father to come in for the same procedure. For him, chronic hip pain had made many daily activities impossible, including walking his beloved dogs.

Today, Corinne is back to an active, pain-free life. Riding Lucy has once again become the highlight of her week. And her father? He's out walking his dogs.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Year In Review The Center for Joint Replacement became one of the first hospitals in California to perform the new minimally invasive hip replacement procedure.							
Observance Dates National Arthritis Month Allergy and Asthma Awareness Month					1	2	3
National Nurses Week							
	4	5	6	7	8	9	10
National Hospital Week							
<i>Mother's Day</i>	11	12	13	14	15	16	17
National Emergency Medical Services Week							
	18	19	20	21	22	23	24
	25	<i>Memorial Day</i> 26	27	28	29	30	31





“The Care Card is great. When you go to the hospital, the staff swipes the card, clicks a button and the information is there.”

Eloise Jeno



Top: Sally Rathbun (left) and Eloise Jenó, showing off her new Care Card.

Left: Raquel Giovannoni, Central Registration Clerk, (foreground) helps Joyce Solis and daughter Caeli with their Care Card.

The future of personal health information is now.

June

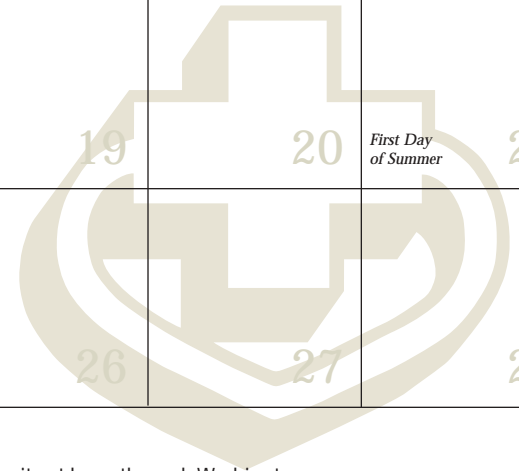
The new Care Card is a plus for both patients and providers.

It's one of the greatest complaints of patients—filling out tedious paperwork and answering numerous questions about medical history, insurance and so on. The good news is Washington Hospital has a solution. It's the free, voluntary Care Card.

With a swipe of the card, designated Washington Hospital personnel and participating Healthguard physicians can access a patient's personal health care information quickly and easily. This is especially useful in an emergency or when parents are out of town and a child needs medical care. Different Care Cards are issued for seniors, adults and children—each with only the person's name and address. Then, the cardholder or parent decides what additional information to enter in the Care Card's proprietary database.

The long term goal of the Care Card program is the answer to a patient's wish—to be free of repeat paperwork and questions while using hospital services.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				National Cancer Survivor Day		
1	2	3	4	5	6	7
	National Men's Health Week					
8	9	10	11	12	13	14 <i>Flag Day</i>
<i>Father's Day</i> 15	16	17	18	19	20	21 <i>First Day of Summer</i>
22	23	24	25	26	27	28
29	30	<p>Year In Review The new Care Card became available to the community at large through Washington Hospital's web site, www.whhs.com, and throughout the hospital.</p> <p>Observance Date National Safety Month</p>				





“We’ve taken a leadership position in intelligent technology. Still, we never forget the importance of the human touch.”

*Ramsey Araj, MD, Medical Director
Institute for Minimally
Invasive and Robotic Surgery*



Top: Ramsey Araj, MD, operates new high-tech, minimally invasive surgical equipment.

Left: (left to right) Susan Mojica, RN; Darcy Schadt, OR Technician; Aaron Wright, Service Line Clinical Coordinator; Gary Berdal, Physical Support Technician; and Terecita Hurst, Physical Support Technician in the operating room.

On the threshold of a new era in surgery.

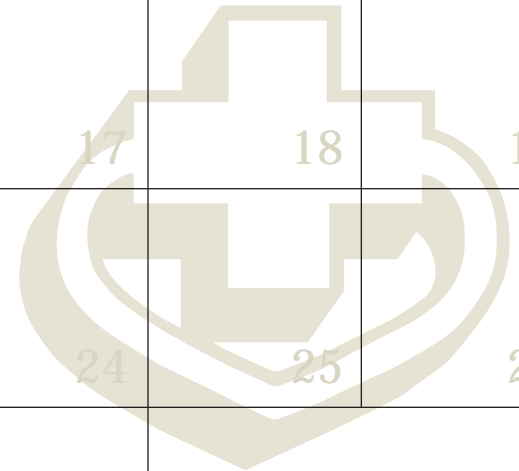
July

“Operating room of the future” readies for first case.

Today, surgical robotics is the wave of the future, and Washington Hospital is riding the crest of that wave after being the second hospital in the state to invest in sophisticated robotic equipment for its minimally invasive, endoscopic surgery program.

This new “space age” technology gives patients all the benefits of minimally invasive surgery—with a far faster, less painful recovery—while the surgeon experiences a level of precision, control and dexterity never before possible. The hospital’s new high-tech operating suite now boasts an impressive array of systems and instruments that work together at the command of the surgeon. Zeus is a system of robotic arms used in minimally invasive surgery. It operates as a veritable extension of the surgeon’s fingertips. Aesop is a robot that acts as the surgeon’s “third arm.” While Hermes is a voice activation system that enables the surgeon to control all the essential equipment through his or her own voice commands.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Year In Review Washington Hospital completed renovation of Operating Room 3, a high-tech, minimally invasive surgery suite with the voice-controlled Hermes system.						
Observance Date Eye Injury Prevention Month		1	2	3	4 <i>Independence Day</i>	5
6	7	8	9	10	11	12
National Therapeutic Recreation Week						
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		





“When organizations work together to help children build self-esteem, they make the entire community stronger.”

Bernie Dutra, President and Founder of One Child



Top: Katie DiDonato, Director of Perioperative Services, and Brent Hodson, Executive Director of the Washington Hospital Healthcare Foundation, spruce up the new One Child “store.”

Left: Sharon Ross and her daughters Michelet and Michlina.

Making a difference— One Child at a time.

August

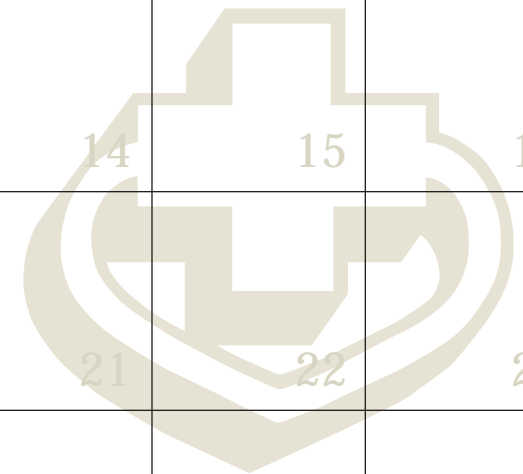
By sharing resources, we build a stronger community.

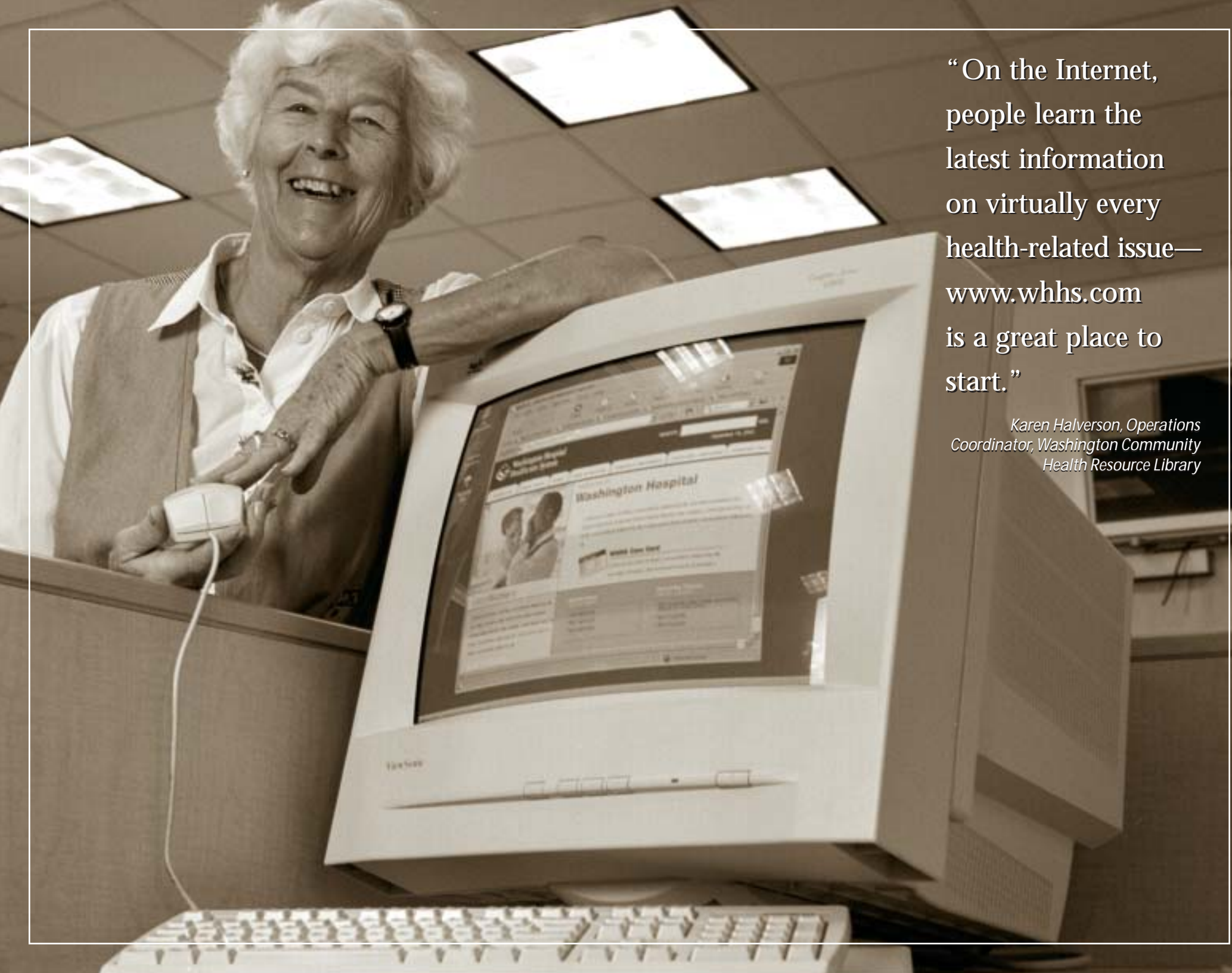
“I am only one child, but I am someone . . . I can’t do everything, but I can do something.” This is part of the mission statement of One Child, a local non-profit organization founded to help build children’s self-esteem by giving them new clothes, as well as dental and school supplies. It’s a mission Washington Hospital wholeheartedly supports.

The hospital and its staff care deeply about their community. Whenever possible, they assist needy individuals and organizations by sharing resources and rolling up their sleeves to help. In this way, everyone grows stronger.

Last year, when Washington Hospital CEO Nancy Farber learned One Child was losing its “store,” she offered the hospital’s help. A location on hospital grounds was identified; and staff pitched in with paint, carpeting and repairs. Now, needy children again have a place where they can “shop” for supplies they need and clothing they can be proud of.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Observance Dates Cataract Awareness Month						
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24						
31	25	26	27	28	29	30





“On the Internet, people learn the latest information on virtually every health-related issue—www.whhs.com is a great place to start.”

Karen Halverson, Operations Coordinator, Washington Community Health Resource Library



Top: Health Resource Library Volunteer Gerda Westendorf shows off Washington Hospital's redesigned web site.

Left: Diane Cash (left) and Devi Latha Mandula, library volunteer, check out information in the Washington Community Health Resource Library.

Health information at your fingertips.

Good information helps people advocate for their good health.

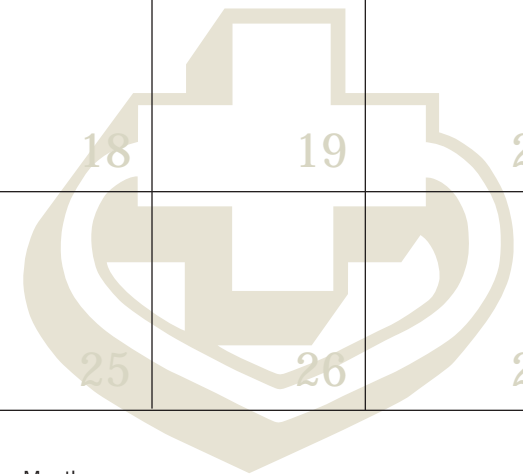
People of all ages have come to depend on Washington Hospital's useful web site—www.whhs.com—to learn about the hospital's wide range of programs, services, register for health information activities, and even sign up for and manage their new Care Card.

Now, Washington Hospital is pleased to announce its popular web site has been redesigned to be even more attractive and easier to use. New features include the Web Nursery, where parents can feature their newborn's photo; a detailed campus map; quick links to jump easily from one useful resource to another; and answers to frequently asked questions (FAQs). Also, people with vision problems can now access the site with the use of a "talking computer."

Visit www.whhs.com and check out all the helpful, interactive features. If you don't have a web connection at home, come to the Washington Hospital Community Health Resource Library in Washington West for a free opportunity to connect to the net.

September

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Labor Day 1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	First Day of Autumn 23	24	25	26	27
28	29	30	Observance Dates National Cholesterol Education Month Gynecologic Cancer Awareness Month Prostate Health Month			



“With my last treatment, I’m feeling mixed emotions. The greatest lesson I’ve learned is—don’t take anything for granted.”

Niosha Jamali





Top: Patient Niosha Nafei Jamali hugs her radiation therapist, Suzanne McCarthy, after her last treatment.

Left: At the Radiation Oncology Center, radiation therapist Kellee Piscanio monitors a patient's treatment.

*In the fight for one life,
so many others are touched.*

October

Local TV host turns to Oncology Center in her battle against cancer.

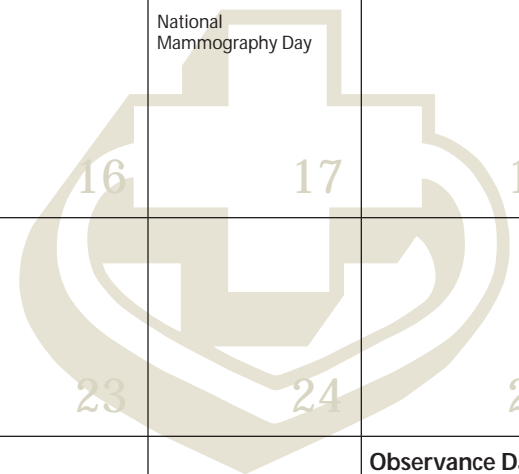
When Niosha Nafei Jamali learned she had non-Hodgkins lymphoma, her first thoughts were of her family and the many people she knows in the community. A dance teacher and host on local FARS-TV, Niosha's life touches so many others.

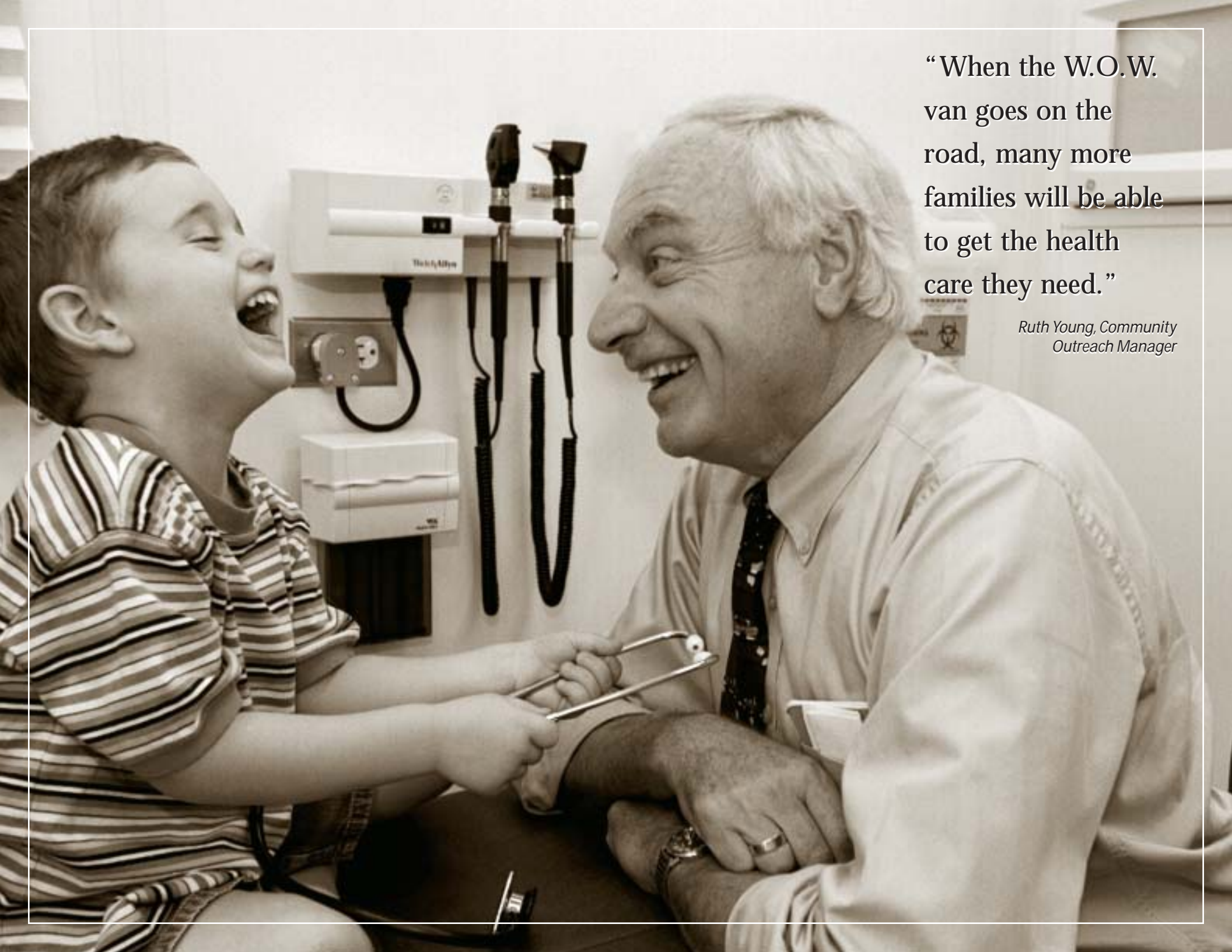
Niosha wanted to get better for her husband and two young sons. But, she knew the rest of her family would feel helpless. Fortunately, her physician sent her to a place she could get help—the Washington-Stanford Radiation Oncology Center.

The new Center houses the latest advances in radiation therapy, enabling doctors to target tumor cells more carefully without harming surrounding tissue. In early 2003, the level of treatment at the Center will take another leap forward when a more advanced and precise form of radiation therapy will become available.

As Niosha's treatment progresses, she shares her story and the lesson she has learned. Stay healthy—but even more important—be happy.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Year In Review Washington Hospital, in collaboration with Stanford University School of Medicine, opened the new Radiation Oncology Center. The center provides patients and families access to state-of-the-art cancer care conveniently located in their community.						
			1	2	3	4 <i>Top Hat XVII</i>
5	6	7	8	9	10	11
					National Mammography Day	
12	13	14	15	16	17	18
19	20	21	22	23	24	25
<i>Daylight Saving Time Ends</i> 26	27	28	29	30	31	Observance Dates National Breast Cancer Awareness Month National Family Health Month National Physical Therapy Month Child Health Month





“When the W.O.W. van goes on the road, many more families will be able to get the health care they need.”

Ruth Young, Community Outreach Manager



Top: Remo Cerruti, MD, and patient Alexander Marske inside the W.O.W. van.

Left: The W.O.W. van visiting the community.

W.O.W.—health care on wheels!

November

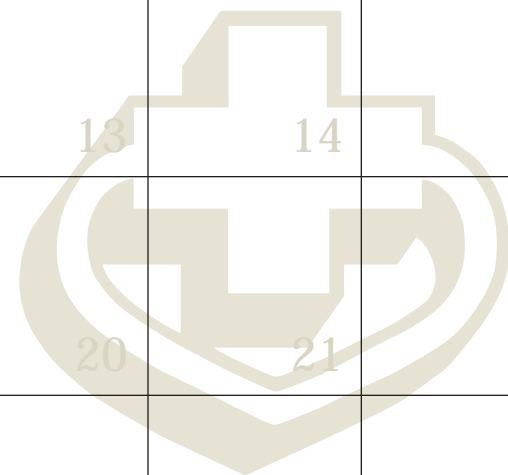
Mobile clinic extends services directly to residents who need them.

When it pulls up to a school or community center, people will notice. The Washington on Wheels (W.O.W.) van is hard to miss. The 36-foot, fully-equipped mobile clinic is on the road visiting locations throughout the District. Its goal is to serve people with little or no access to health care services—until now.

Staffed by clinically trained personnel, the van has two exam rooms and provides free or low cost health screenings, immunizations, flu shots and other preventive services. There's also a TV and VCR for patient and family education. The W.O.W. van is funded jointly by Washington Hospital and the Washington Hospital Healthcare Foundation.

Future plans for the van will add more services on board and extend its reach to more schools and other community events, such as health fairs.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Year In Review The W.O.W. van was purchased by Washington Hospital with partial funding from the Washington Hospital Healthcare Foundation.						
Observance Dates National Alzheimer's Disease Month American Diabetes Month National Family Caregivers Month						1
2	3	4	5	6	7	8
9	10	Veterans Day 11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	Thanksgiving 27	28	29
30						





“Our new, state-of-the-art Med-Surg unit encourages faster communication and closer teamwork. This all leads to improved care for our patients.”

*Alice Santos, RN
Director of Med-Surg*



Top: On the sixth floor, Staff Nurse Il Trang Nguyen, RN, and 6West Nurse Manager Lauren Lucas, RN, display the wireless phone nurses carry while on duty.

Left: Staff Nurse Carl Maillet wheels patient Michael Platzbecker in for care.

Envisioning the future while fulfilling the promise of today.

December

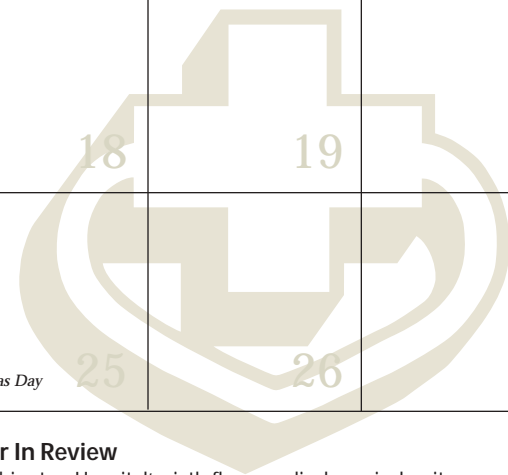
Hospital expansion means better care in a changing world.

At Washington Hospital, the future is never far away. By planning for tomorrow, while working to deliver quality services today, the hospital continues to fulfill its promise to the people of this community.

Recently, a new, high-tech medical-surgical unit opened on the sixth floor, increasing the hospital's bed capacity to 337. The unit's advanced nurse on-call system and satellite stations enable nurses to respond to patient needs more quickly than ever before. Meanwhile, patients are constantly monitored from one central point, even if their bed is moved to another area of the hospital.

Soon, Washington Hospital will add eight treatment rooms and more high-tech monitoring systems to its existing emergency room. As the District continues to grow, plans are being made for more emergency room expansion and a larger overall hospital facility. Fulfillment of this vision will require the collaboration and support of the entire community.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	AIDS Day					
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	First Day of Winter	22	23	24	Christmas Day	25
					26	27
28	29	30	New Year's Eve	31	Year In Review Washington Hospital's sixth floor medical-surgical unit opened with 37 additional beds and high-tech systems that enhance nursing care.	



Foundation's perfect blend of old and new builds for the future.

When it comes to building for the future, some organizations have just the right recipe for success. Last year, the Washington Hospital Healthcare Foundation staged events combining the perfect blend of tried-and-true tradition, first-time features and community support. Through these efforts, the Foundation raised more than \$200,000 for new technology and programs to serve the health care needs of residents in the Washington Township Health Care District.

Special recognition goes to Fremont Bank for its generous financial support of two events—Top Hat and the Golf Tournament. Event committee chairs Craig A. Silcox (*Golf Tournament*); Fran Stone (*Top Hat*); Benn Sah, MD, and Fran Stone (*Medical Musicale*); and Pat Ash (*Trees of Angels*) should also be applauded for sharing their time, talents and energy.

For the Foundation's major event, the fifteenth annual Top Hat dinner-dance, the excitement of a black and white ball was in the air. In October 2001, five hundred revelers celebrated this elegant, traditional Washington Hospital gala inside a huge tent. New features included a "homecoming," as Top Hat was held within the District for the first time at the Marriott Hotel in Fremont. Proceeds went toward the purchase of a new diagnostic ultrasound unit for the Women's Health Center.

At holiday time, local residents honored or remembered loved ones and friends by purchasing commemorative lights strung to create 45-foot trees at four different locations. The very successful Trees of Angels fundraiser benefited Hospice Care and was made possible through the support of McDonald's restaurant on Mission Boulevard and RK Electric, Inc.

Music was again the major focus in March at the annual medical musicale—A Little Night Music V. This year's event was especially poignant as it was dedicated to the memory of David L. Johnson, MD,

Washington Hospital Board Member and longtime Foundation Trustee and supporter. Funds raised went toward the purchase of equipment for the new Washington on Wheels (W.O.W.) mobile clinic.

The Annual Golf Tournament, in memory of Gene Angelo Pessagno, also celebrated a homecoming by returning to the Castlewood Country Club, where it was first held seventeen years ago. More than 240 golfers teed up to support local Cancer Services and Hospice.

Foundation President Pauline Weaver summed up another successful year of bringing people together in support of Washington Hospital.

"This community has traditionally been so loyal to the hospital and its mission to the people of the District," she said. "Through good times and bad, the amount of support through the Foundation has continued to grow."



A walk-about entertainer in black and white greets revelers at the fifteenth annual Top Hat dinner-dance.



Foundation supporters play a round of golf at Castlewood Country Club during the Annual Benefit Golf Tournament in memory of Gene Angelo Pessagno.



John Dearborn, MD, performs with the band Hip Fusion at the Medical Musicale, A Little Night Music V.

Washington Hospital Healthcare Foundation Board of Trustees—2002

Executive Officers

Pauline A. Weaver, *President*

Nancy Farber, *Executive Vice President*

Barbara Barrie, *Vice President*

Nesly Moquette, *Secretary*

Craig A. Silcox, *Treasurer*

Don Pickinpaugh, *President, Washington Township Health
Care District, Board of Directors*

Jan Eric Henstorf, M.D., *Chief, Washington Hospital Medical Staff*

Chuck Marion, *President, Service League Volunteers*

Mary Kinnear, *President, Washington Hospital Employees' Association*

Trustees

Regis Amann
Wanda Andre
Mark Bernardin
Tony Boudames
Suzanne Lee Chan
David Coon
Judy Fan
Mark Hirsch
Maria Huezo
Sonja Hyman
Romesh Japra, MD

Robert Jones
Alan Olsen
Leland Ong
William Pease
Michael Ricupito, DDS
Lonnie Robinson
Tina Sankoff
Bernard Stewart, DDS
Chief Randy Ulibarri, UCPD
Naomi Wallace
Teresa Yin, DC

Others

Brent Hodson, *Executive Director*

Neil W. Marks, *Financial Counsel, Associate Administrator*

Catherine J. Souza, *Financial Counsel, Chief Financial Officer*

Taylor McAdam Bell, *Legal Counsel*

Balance Sheet

	2001-2002	2000-2001
Current Assets	52,710	50,148
Assets Limited as to Use	132,426	140,846
Property, Plant and Equipment	116,302	99,332
Other Assets	25,680	14,109
Total Assets	\$ 327,118	\$ 304,435
Current Liabilities	34,962	32,476
Long-Term Debt	83,239	84,911
Long-Term Liabilities	15,917	14,329
Fund Balance	193,000	172,719
Total Liabilities And Fund Balance	\$ 327,118	\$ 304,435

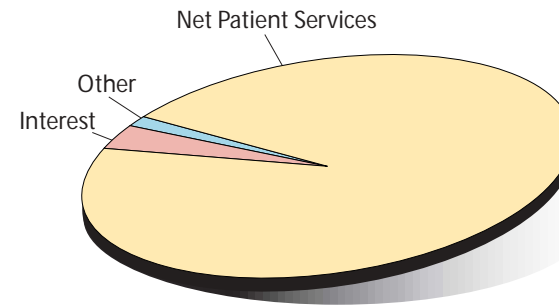
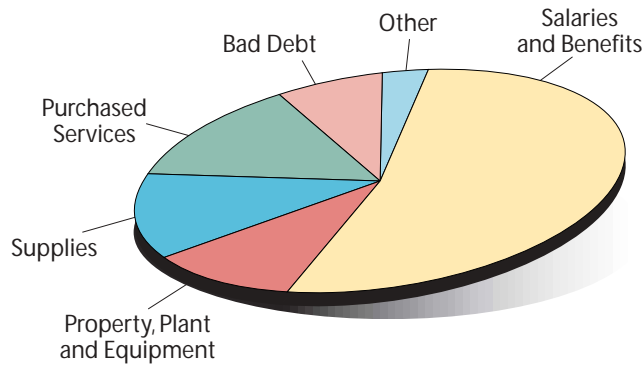
Income Statement

	2001-2002	2000-2001
Net Patient Service Revenue	198,305	175,179
Other Revenue	9,911	9,131
Total Operating Revenue	\$ 208,216	\$ 184,310
Salaries and Benefits	104,671	95,444
Other Expenses	83,438	72,897
Total Operating Expenses	\$ 188,109	\$ 168,341
Excess of Revenue Over Expenses	\$ 20,107	\$ 15,969

2001-2002 *Financial Statement*

Fiscal year ending June 30, 2002.
Dollar amounts represent thousands.

Fiscal Year 2001 - 2002



Expenditures

Salaries and Benefits	\$104,671
Property, Plant and Equipment	\$21,679
Supplies	\$25,701
Purchased Services	\$25,770
Bad Debt	\$13,614
Other	\$5,959

Revenues

Net Patient Services	\$198,305
Interest	\$6,976
Other	\$2,935

Statistics	2001-2002	2000-2001
Admissions	15,047	14,905
Days	62,494	62,419
Deliveries	2,958	3,033
Surgery Cases	3,634	3,419
ER Visits	45,164	48,306
Physicians on Staff	361	357

Caring for the Community

Washington Township Health Care District provides many benefits to the community. One direct benefit that receives little notice is the health care that is provided for free or for which the District is not fully compensated.

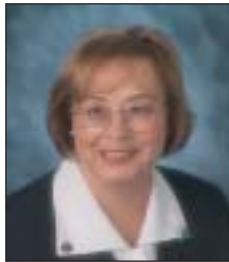
In the past year alone, Washington provided nearly \$14 million in health care to the community's medically indigent population and an additional \$3 million for unpaid medical costs and other expenses.

Board of Directors

Washington Township Health Care District Board Officers 2002



Don Pickinpaugh
Position: President
Elected: November 1998
Occupation: Realtor/Broker
40099 Paseo Padre Parkway
Fremont, CA 94536



Patricia Danielson
Position: First Vice President
Appointed: February 2001
Occupation: Consultant,
Health Information Management
7189 Arbeau Drive
Newark, CA 94560



Michael J. Wallace
Position: Second Vice President
Elected: November 1998
Occupation: President and CEO
Fremont Bank
39150 Fremont Blvd.
Fremont, CA 94538

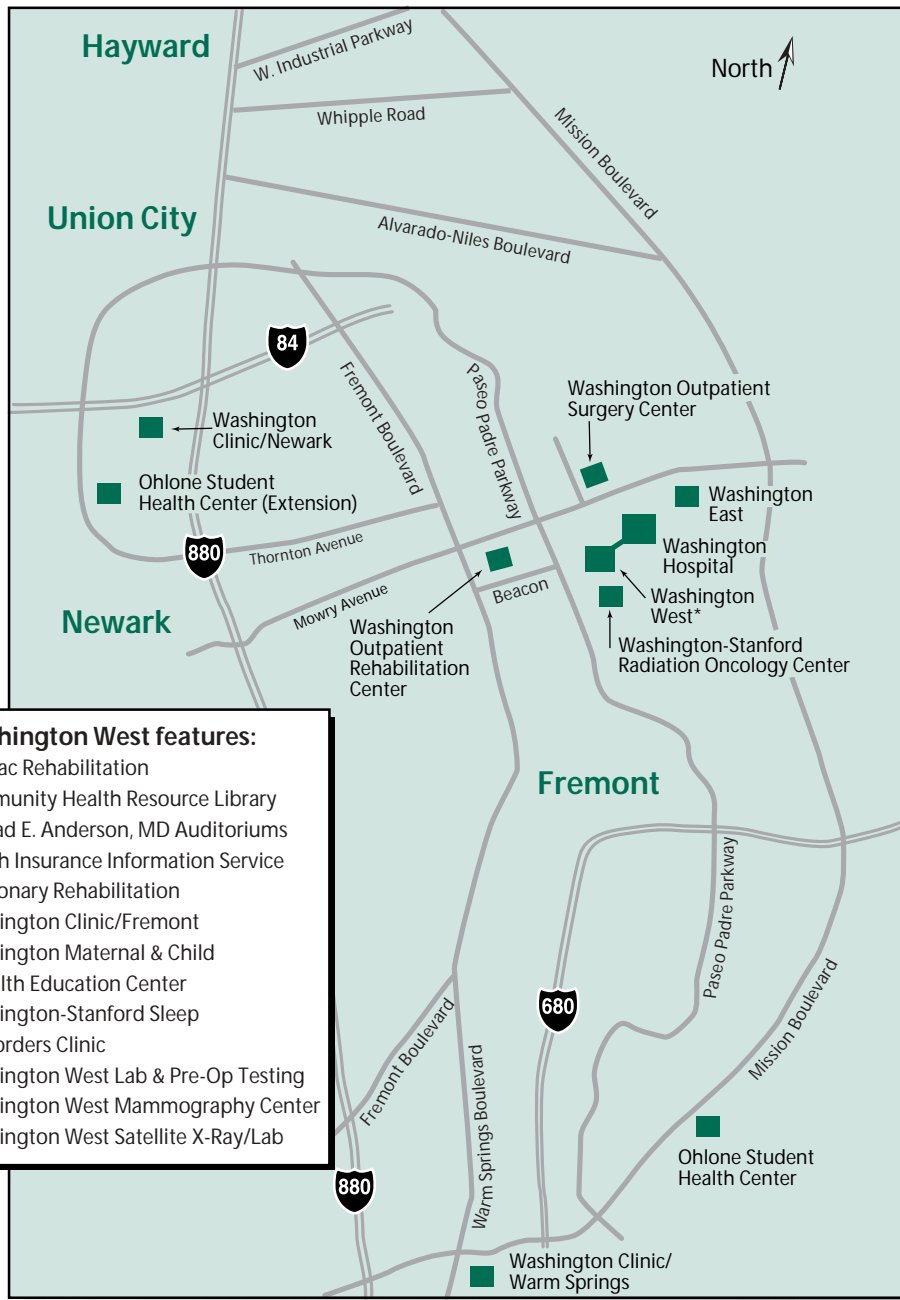


Benn C. Sah, MD
Position: Secretary
Elected: November 1998
Occupation: Physician
Ear, Nose and Throat Specialist
2557 Mowry Ave., #30
Fremont, CA 94538



William F. Nicholson, MD
Position: Treasurer
Elected: November 2000
Occupation: Physician
Cardiologist
2557 Mowry Ave., #33
Fremont, CA 94538

Directory of Services



*** Washington West features:**
 Cardiac Rehabilitation
 Community Health Resource Library
 Conrad E. Anderson, MD Auditoriums
 Health Insurance Information Service
 Pulmonary Rehabilitation
 Washington Clinic/Fremont
 Washington Maternal & Child Health Education Center
 Washington-Stanford Sleep Disorders Clinic
 Washington West Lab & Pre-Op Testing
 Washington West Mammography Center
 Washington West Satellite X-Ray/Lab

District Services

Cardiac Surgery and Care
 Cardiac Rehabilitation
 Center for Joint Replacement
 Childbirth and Family Services
 Community Clinics
 Community Education
 Community Health Resource Library
 Diabetes Services
 24-Hour Emergency Care
 Financial and Insurance Counseling
 General Medicine and Surgery
 Health Promotion
 Hospice Program
 Laboratory Analysis and Support
 Level II Special Care Nursery
 Mammography Center
 Medical Imaging
 (X-ray, MRI and CT Scanner)
 Minimally Invasive Surgery
 Neurosurgery
 Nutritional Counseling and Care
 Occupational Medicine Program
 Occupational Therapy
 Oncology Services
 Orthopedics
 Pathology
 Pediatrics
 Pharmacy
 Physical Therapy
 Pulmonary Rehabilitation and Respiratory Care
 Sangalli Center for Critical Care
 Sleep Disorders Clinic
 Social Services
 Speech Therapy
 Sports Medicine Program

Washington Clinic/Fremont

2500 Mowry Avenue, Suite 212
 Fremont, CA 94538
 510-608-6174
 Monday – Sunday, 8 a.m. to 8 p.m.

Washington Clinic/Newark

35500 Dumbarton Court
 Newark, CA 94560
 510-797-7535
 Monday – Friday, 8 a.m. to 6 p.m.

Washington Clinic/ Warm Springs

46752 Mission Boulevard
 Fremont, CA 94539
 510-651-2371 or 408-946-6443
 Monday – Friday, 8 a.m. to 6 p.m.

Washington Outpatient Surgery Center

2299 Mowry Avenue
 Fremont, CA 94536
 510-791-5374
 Monday – Friday, 6 a.m. to 5:30 p.m.

Washington-Stanford Radiation Oncology Center

39101 Civic Center Drive
 Fremont, CA 94538
 510-796-7212
 Monday – Friday, 8 a.m. to 5 p.m.

Washington Outpatient Rehabilitation Center

3575 Beacon Avenue
 Fremont, CA 94538
 510-794-9672
 Monday – Friday, 8 a.m. to 6:30 p.m.

Ohlone Student Health Center

43600 Mission Boulevard, Bldg. 16
 Fremont CA 94539
 510-659-6258

January

Sun	Mon	Tues	Wed	Th	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
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February

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29						

March

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30	31					

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August

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29	30	31				

September

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October

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24	25	26	27	28	29	30
31						

November

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December

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12	13	14	15	16	17	18
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26	27	28	29	30	31	

In Memoriam

The skilled, dedicated physicians of the Washington Hospital Medical Staff play an invaluable role in the hospital's ability to achieve its mission. The following member of the Medical Staff, who passed away in the last year, is deeply missed and appreciated for his contributions made to the excellence of medical care in our District.

Arnold Wong, MD
1930 - 2002
Chief of Staff 1975

If you would like additional copies of the Washington Township Health Care District Annual Report, or for more information, please contact:

Community Relations Department
Washington Hospital Healthcare System

2000 Mowry Avenue

Fremont, CA 94538-1716

Phone: (510) 791-3417 Fax: (510) 791-3496

This report has been published as a service to the District residents by the Washington Township Health Care District.

Nancy Farber, *Chief Executive Officer*

Christopher Brown, *Editor*

Carla Zaccheo, *Writer*

Alain McLaughlin, *Photography*

I.On Design, *Creative Direction and Graphic Design*

Cover Photo: (left to right) Nancy Tondag, Communications Operator; Emma Tondag, Volunteer and former employee; Anna Walker, LVN III; and Anna Lisa Hughes, Unit Clerk.

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