



Washington Hospital Healthcare System

Investing in the health of the community.

*Leadership*

*Community*

*Perspective*

*Quality*

ANNUAL REPORT TO THE COMMUNITY 2007

# A World of Health Care In Your Community.

ANNUAL REPORT TO THE COMMUNITY 2007

Washington Hospital Healthcare System



1948

Celebrating 50 years of service

1998

2030

## A New Way to Explore our World

We are pleased to present the 2007 Annual Report to Our Community in an all-new, digital format. Washington Hospital Healthcare System has a tradition of collaborating with the community to meet their needs while keeping step with leading-edge developments in the world of health care. This report reflects that same perspective – a continuous search for the best ways to serve and communicate with you. We hope you'll enjoy exploring this fresh and innovative report as much as we are enthusiastic about creating it.

**A World of Health Care  
In Your Community.**

## Our Mission Statement

As the local Health Care District, our mission is to meet the health care needs of the District residents through medical services, education and research.

Within this scope, Washington Township Health Care District is committed to assuming the leadership role in improving and maintaining the health status of the residents by:

- Identifying and assessing community health care needs;
- Developing mechanisms to respond to the identified needs within the financial capabilities of the District;
- Providing access to high quality, cost-effective health services through an integrated delivery system;
- Providing appropriate employee, professional and community educational resources to enhance patient care and health promotion throughout the District.

To support the fulfillment of the mission, the District's strategic vision is to be the regional medical center of Southern Alameda County offering services that span the full range of care within the available financial resources.

Resolved by the Board of Directors  
Washington Township Health Care District  
June 14, 1995



## Message from the Chief Executive Officer



**Nancy Farber**  
*Chief Executive Officer*  
*Washington Hospital*  
*Healthcare System*

More than half a century ago, the people of Washington Township had a bold vision. They committed their energies and resources to creating a place within their own community where residents would have access to the fullest possible range of high quality health care services.

Transforming this vision into reality has taken the passion and dedication of many talented individuals. Today we celebrate that achievement. We also recognize that bringing leading-edge health care to our community is a never-ending process.

Washington Hospital Healthcare System continually assesses your changing needs. We then look to the wider world of health care for skilled experts and advanced solutions we can bring home to you. This approach often positions us at the forefront of health care not just in the Bay Area, but throughout the West Coast and the nation. For example, in the past year, we've introduced two exciting programs: the unique Washington Women's Center and the Taylor McAdam Bell Neuroscience Institute featuring its technologically advanced Gamma Knife® program and leading stroke program.

Washington Hospital Healthcare System is committed to building a world of excellent, locally based health care services as first envisioned by the people of this District. We appreciate your continuing support and involvement as we pursue this vision for today's community and for future generations.

A handwritten signature in black ink that reads "Nancy Farber". The signature is fluid and cursive, with a large loop at the end of the last name.

## Message from the Board of Directors

As we guide Washington Hospital Healthcare System in fulfilling its mission of meeting the community's health care needs, the publicly elected members of the Washington Township Health Care District Board of Directors have the honor of representing the people of this District. Today, when advanced technologies and revolutionary approaches to medical care offer the prospect of longer, healthier lives for many, our role is both a privilege and a challenge.

One key to the continuing success of the Healthcare System is collaboration. Together with Washington Hospital's administration and staff, physicians, volunteers and foundation, the Board has helped to develop a partnership that provides our residents with access to an unrivaled array of high quality, state-of-the-art programs and services.

As a resident of the District, you are also an important partner in this effort. We encourage you to stay abreast of key developments by attending our monthly board meetings or viewing the proceedings on Washington Hospital's *InHealth* cable TV channel.

We should all be proud of the world of health care excellence Washington Hospital Healthcare System has brought to this community. Based on our shared vision about the importance of locally-based services, we will continue working together to create new and exciting opportunities for the future.



**Patricia Danielson, RHIT**  
*President, Board of Directors  
Washington Township  
Health Care District*

A handwritten signature in black ink that reads "Patricia Danielson".

## Message from the Chief of Staff



**Khalid Baig, M.D.**  
*Chief of Staff  
Washington Hospital  
Medical Staff*

As we soon celebrate 50 years of service to the people of Washington Township Health Care District, the members of the Medical Staff are proud to work hand in hand with Washington Hospital's administration, staff and volunteers in bringing high quality medical care to our community. Through this longstanding collaboration, we also devote our full attention to providing patient care with the greatest possible level of quality.

Among the 451 highly respected members of the Medical Staff, many are recognized for their skill and accomplishments, not only locally, but nationally and internationally. They have the specialized expertise to effectively deliver treatment offered through the leading-edge programs in which Washington has invested.

The quality of the care our physicians provide is also enhanced by the diversity of cultures and life experiences they bring to their practices. With such varied backgrounds and abilities to communicate in multiple languages, they are better able to address the unique needs of local patients and families while ensuring each individual receives personal care with a human touch.

The Medical Staff looks forward to maintaining its leadership role in partnership with Washington Hospital Healthcare System. Together, we are dedicated to the mission of fulfilling the health care needs of people in Washington Township Health Care District.

A handwritten signature in black ink, appearing to read 'K. Baig', with a long horizontal stroke extending to the right.

## Board of Directors



*Top row, left to right:*

William F. Nicholson, M.D.  
Position: Treasurer  
Elected: November 2004  
Occupation: Physician, Cardiologist  
Address: 2557 Mowry Ave. #33  
Fremont, CA 94538

Bernard Stewart, D.D.S.  
Position: Second Vice President  
Elected: November 2006  
Occupation: Dentist  
Address: 2243 Mowry Ave., Suite B  
Fremont, CA 94538

Michael J. Wallace  
Position: Secretary  
Elected: November 2006  
Occupation: Vice Chairman of  
the Board, Fremont Bank  
Address: 39150 Fremont Blvd.  
Fremont, CA 94538

*Bottom row, left to right:*

Patricia Danielson, RHIT  
Position: President  
Elected: November 2004  
Occupation: Consultant, Health  
Information Management  
Address: 2000 Mowry Ave.  
Fremont, CA 94538

Jacob Eapen, M.D.  
Position: First Vice President  
Elected: November 2006  
Occupation: Physician, Pediatrician  
Address: 2000 Mowry Ave.  
Fremont, CA 94538

# Our Vision: Health and Wellness at Your Doorstep

Since Washington Hospital opened its doors in 1958, medical treatment and technology have experienced a miraculous evolution. Despite this, our basic philosophy has not changed. We are dedicated to discovering the best solutions in the world of health care. Then, in partnership with the community, we bring those advancements home to fulfill your health and wellness needs. We encourage you to explore the most recent developments from this successful collaboration in our 2007 Annual Report, presented for the first time on compact disc. It will provide you with fresh perspectives and a growing appreciation for the vital community asset that is Washington Hospital Healthcare System.



## Keeping you informed and connected

Today, the personal computer and the internet make it possible for us to keep you informed and connected about the world of health care as never before.



Through Washington's newly designed Web site at [whhs.com](http://whhs.com) and interactive calendar of events, you have fast, convenient access to information about what's happening in your health care district. At the same time, the resources you and your family need to stay healthy are at your fingertips. To learn more, insert the enclosed CD in your personal computer.



## Find out what's new

Available online at whhs.com, Washington's enhanced calendar gives you an up-to-date view of health-related events throughout the system, including many helpful and informative classes, lectures, screenings and support group meetings offered through Washington Health & Wellness. With the calendar's interactive format, you can quickly and easily select events of interest and reserve your place – all from the convenience of your home or office.

## A window into our world

The CD-based 2007 Annual Report is a new and exciting way to learn about the many facets of Washington Hospital Healthcare System in a multimedia format. Along with overviews and updates about our many programs and community partnerships, you'll enjoy video clips of numerous recent events,

including selected broadcasts from *InHealth*, Washington's local cable TV Channel 78.

## Experience our history

The history of Washington Township Health Care District spans more than 50 years. It's the story of a community dedicated to bringing the world of excellent health care to its doorstep. You can experience this journey by accessing our interactive timeline, which includes numerous historical images. Just insert the CD into your personal computer and use your mouse to move through the years. A comprehensive list of historical events in our history is also available on the next page.



Move the green button through the timeline for a visual history of Washington Hospital Healthcare System.

# Historical Information

- 1948 Washington Township Health Care District (known as a Hospital District) was formed
- 1953 Washington Hospital Medical Staff Organized
- 1955 Washington Hospital Service League Established



- 1958 Washington Hospital Opens
- 1963 Intensive Care Unit Accepts Its First Patient

- 1971 Washington Hospital Employees' Association Established



- 1972 Expansion of Intensive Care Unit, including a Cardiac Care Unit (Renamed to Sangalli Center)

- 1974 Washington Hospital Increased Beds from 156 to 265

- 1982 Hospital Foundation Established

- 1984 Washington-Stanford Radiation Oncology Center Opened

- 1984 Washington Clinic/Newark Opened

- 1985 Washington Clinic/Warm Springs Opened  
Cardiac Rehabilitation Program Established

- 1986 Washington Outpatient Surgery Center Opened

Cardiac Surgery Program Implemented

- 1988 Established Partnership with Vesper (Later to Become Pathways) for Hospice Services

Washington Birthing Center Opened

- 1990 Tumor Registry Established

- 1991 Nursing Learning Lab Opened

- 1992 Washington Outpatient Rehabilitation Center Opened

Washington Outpatient Catheterization Laboratory Opened

- 1993 First Accreditation – American College of Surgeons Granted 3-year Approval of Cancer Program

Acquisition of 2500 Mowry (Washington West)

Integrated Birthing Center on 2 West

23-Hour Recovery Care Program Began at Washington Outpatient Surgery Center

- 1994 Health Connection Line Established

- 1995 Service League Celebrated 40th Birthday  
Amanda Room Dedication

Level II Nursery Opened with Lucile Salter Packard Children's Hospital

- 1996 Health Insurance Information Service Established

Ohlone Student Health Center Opened

Free Immunization Clinic Established (Partnership with Project New Start and the County)

First Children's Health & Safety Fair

Collaboration with Ohlone for Nurse Extern Program

Occupational Medicine Program Established

- 1997 Central Registration Department Opened

- 1998 District's 50th Anniversary

Washington Clinic/Fremont Opened at Washington West

Community Health Resource Library Opened

Public Grand Opening of Washington West Building



Hospital Web site Established

Physical Therapy Assistant Program Established with Ohlone College

- 1999 Center for Joint Replacement Opened

Named One of the "100 Top Hospitals: Cardiovascular Hospitals" by HCIA

Tattoo Removal Program Implemented

Community Health Resource Library Children's Hour Established

Community Health Resource Library Lending Programming Launched

# Historical Information

- Free Osteoporosis Screening Program Established
- 2000 Community Mammogram Program Established for Underinsured and Uninsured (Grant from the Washington Foundation)
- Washington West Mammography Center Opens
- Volunteer Patient Feeding Program Established
- American College of Surgeons Granted 3 Year Approval of Cancer Program
- Washington Township Historical Book Signing Event *Washington Township — A Pictorial History*
- 2001 Sports Medicine Program Established
- Patient Video-On-Demand System Established (WALT)
- Respiratory Therapy Recruitment Program Established
- Washington Senior Care Product Established
- Medical ID and Access Information Care Card Program Established
- Digital Mammography Offered
- Service League Gift Shop Grand Opening (In its New Lobby Location)
- 2002 6th Floor Open to Patient Care
- Minimally Invasive Program (Robotics) — Implemented
- 2003 \$1.5 Million Grant Awarded to the Ohlone College Nursing Program



W.O.W. Mobile Health Clinic Licensed

ER Expansion — 8 New Bays Opened

Child Care Center Opened (Partnership with Kidango)

Pediatric Hospitalist Program Implemented

- 2004 OB Hospitalist Program Implemented
- Richard M. Warren Skills Lab Opened

- Bras for Body & Soul Opened in Washington West
- Lymphedema Services Began
- PET/CT Services Established through Alliance Imaging (Positron Emission Tomography/Computed Tomography)
- Washington Township Residents Approve Measure FF (Expansion of Hospital)

- 2005 Wound Care Program Implemented



Service League Turned 50 Years Old

**InHealth** Television Channel Launched

100K Lives Campaign Began

- 2006 Nakamura Clinic, Union City Opened
- Lymphedema Clinic Opened

- 2007 Washington Women's Center and Outpatient Imaging Center open in Washington West



Opening of New High Tech MRI Center in Washington West

First Annual Bay Area Neuroscience Symposium at Washington Hospital



Installation of the First Gamma Knife® Perfexion™ in the United States

Diabetes Program Becomes Accredited through American Diabetes Association (ADA)

Stroke Program Accredited by Joint Commission



# 2006-2007 Financial Statement

Fiscal year ending June 30, 2007.

Dollar Amounts represent thousands.

## Balance Sheet

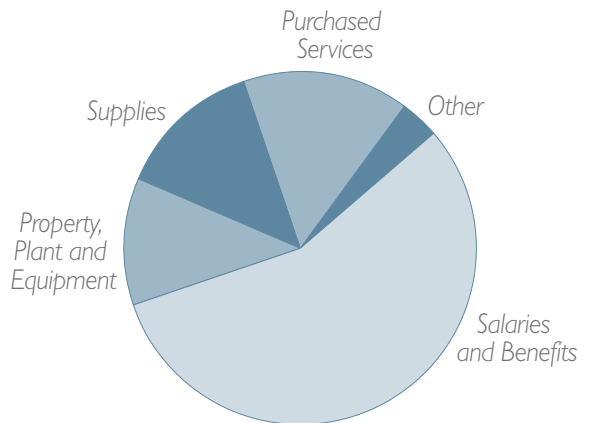
	2007	2006
Current Assets	\$ 91,225	\$ 70,870
Assets Limited As to Use	\$ 176,874	\$ 101,951
Property, Plant and Equipment	\$ 191,546	\$ 170,034
Other Assets	\$ 18,812	\$ 18,510
<b>Total Assets</b>	<b>\$ 478,457</b>	<b>\$ 361,365</b>
Current Liabilities	\$ 44,232	\$ 39,012
Long-Term Debt	\$ 180,334	\$ 76,641
Long-Term Liabilities	\$ 27,574	\$ 20,615
Fund Balance	\$226,317*	\$ 225,097
<b>Total Liabilities and Fund Balance</b>	<b>\$ 478,457</b>	<b>\$ 361,365</b>

## Statistics

	2007	2006
Admissions	14,647	14,408
Days	65,900	65,266
Deliveries	2,957	2,716
Surgery Cases	4,308	4,000
ER Visits	44,034	43,031
Physicians on Staff	451	446

## Expenditures

	2007
Salaries and Benefits	\$185,147
Property, Plant and Equipment	\$ 37,794
Supplies	\$ 43,927
Purchased Services	\$ 50,702
Other	\$ 11,303



\* Figure includes change resulting from adoption of Financial Accounting Standards Board statement no. 158.

## 2006-2007 Financial Statement

*Fiscal year ending June 30, 2007.*

*Dollar Amounts represent thousands.*

<b>Income Statement</b>	<b>2007</b>	<b>2006</b>
Net Patient Service Revenue	\$ 296,957	\$ 265,034
Other Revenue	\$ 9,440	\$ 8,567
<b>Total Operating Revenue</b>	<b>\$ 306,397</b>	<b>\$ 273,601</b>
Salaries and Benefits	\$ 185,147	\$ 164,792
Other Expenses	\$ 119,230	\$ 107,563
<b>Total Operating Expenses</b>	<b>\$ 304,377</b>	<b>\$ 272,355</b>
Operating Income	\$ 2,020	\$ 1,246
<b>Non-operating Revenues and Expenses</b>	<b>2007</b>	<b>2006</b>
Investment Income	\$ 3,523	\$ 3,659
Interest Expense	\$ (2,659)	\$ (3,345)
Other	\$ 537	\$ 675
<b>Total Operating and Non-operating Income – FASB*</b>	<b>\$ 3,421</b>	<b>\$ 2,235</b>
Unrealized Gain/(loss) on Investments	\$ 1,634	\$ (3,304)
Property Tax Revenue	\$ 1,931	\$ –
<b>Total Operating and Non-operating Income – GASB**</b>	<b>\$ 6,986</b>	<b>\$ (1,069)</b>

## Caring for the Community

Washington Township Health Care District provides many benefits to the community. One direct benefit that receives little notice is the health care that is provided for free or for which the District is not fully compensated. In the past year alone, Washington provided more than \$37 million in health care to the community's medically indigent population, \$3 million for unpaid medical costs, community education and other expenses, and an additional \$44 million for the uncompensated cost of care for Medicare patients and bad debt.

\* Financial Accounting Standards Board

\*\* Governmental Accounting Standards Board

# Directory of Services

## Center for Joint Replacement

Located in Washington Hospital (2000 Mowry Ave.) next to the Emergency Room. Parking is off Civic Center Dr.

## Washington Outpatient Surgery Center

Located at 2299 Mowry Ave., Fremont. On the corner of Civic Center Drive and Mowry Ave.

## Washington Radiation Oncology Center

Located at 39101 Civic Center Drive, Fremont. On the corner of Bart Way and Civic Center Drive. (Across the street from the main hospital.)

## Washington Outpatient Rehabilitation Center

Located at 3575 Beacon Ave., Fremont. On the corner of State St. and Beacon Ave.

## Washington Maternal Education Office and Lactation Center

Located at 2299 Mowry Ave., Suite 2C.

## Washington Women's Center/Washington Outpatient Imaging Center

Located in the Washington West building (2500 Mowry Ave.) through the main entrance and to your right.

## Gamma Knife Center

Located in the Washington West building (2500 Mowry Ave.) through the main entrance and to your right.

## Washington Community Health Resource Library

Located in the Washington West building (2500 Mowry Ave.) through the main entrance, first door on the right.

## Conrad E. Anderson, M.D. Auditorium, Rooms A, B, C

Located on the ground floor of Washington West (2500 Mowry Ave.). Enter through the main entrance of Washington West.

The Conrad E. Anderson, M.D. Auditorium is located down the hallway to your left. You may get assistance from the security guard at the lobby desk.

## Washington Clinic/Fremont (Urgent Care Clinic)

Located on the second floor of Washington West (2500 Mowry Ave., Ste. 212). Enter the main entrance and take the elevator or stairs to the second floor.

## Washington West (2500 Mowry Ave.)

You may get assistance from the security guard at the lobby desk.

- 1st United Services Credit Union
- Alliance MRI
- Bras for Body and Soul
- Cardiac Rehabilitation
- Community Health Resource Library
- Conrad E. Anderson, M.D. Auditoriums, A, B and C
- Gamma Knife Center
- Health Insurance Information Service
- Lymphedema Clinic
- Little Washington Township Childcare Center
- Pulmonary Rehabilitation
- Richard M. Warren Nursing Skills Lab
- Volunteer Services
- Washington Clinic/Fremont (Urgent Care Clinic)
- Washington Hospital Healthcare Foundation
- Washington Maternal Education Center
- Washington West Lab & Pre-Op Testing
- Washington Women's Center
- Washington Outpatient Imaging Center

## 2007: A Year of Achievement

This year has been an exceptional time of achievement for Washington Hospital Healthcare System. While many of our services continued to expand and evolve, 2007 was highlighted by events in five leading-edge programs.

### A sharper focus on diagnostics

Washington opened its new Outpatient Imaging Center, featuring the most advanced, all-digital imaging technology available in one convenient location. The latest generation 64-slice CT scanner, combined with the added precision of industry-leading image quality, gives doctors access to some of the best diagnostic tools available in the world of health care today.

### World-class care for neurological disorders

At the new Taylor McAdam Bell Neuroscience Institute, Washington has brought together leading experts and state-of-the-art technologies to treat patients with a wide range of neurological disorders. The Institute's five programs focus on highly effective, minimally invasive treatments. One of the cornerstones of the Institute is the world-class Gamma Knife® Program. Washington became the first hospital in North America and the first community hospital in the world to use the gold standard Leksell Gamma Knife® Perfexion™ to treat patients with malignant brain tumors and other serious brain disorders without making a single incision.

### The highest standards for stroke care

Washington Hospital's Stroke Program has earned the Gold Seal of approval from the Joint Commission, the nation's leader in standards-setting and accreditation for health care. The Program is now designated as a Primary Stroke Center, only the second hospital in Alameda County to earn this distinction. At Washington, care and intervention for stroke is fast, efficient and highly coordinated, giving patients the best possible outcomes.

### Services tailored to women's needs

Washington Women's Center gives women access to a centralized array of diagnostic and wellness services designed just for them and provided in a soothing environment. It also features the comprehensive Breast Health Program. The Center's unique concept is to offer advanced diagnostic services, an expert clinical staff and a host of wellness, support and education programs, combined with easy access to the extensive array of women's services throughout Washington Hospital Healthcare System.

### Top quality education to fight diabetes

The Diabetes Program at Washington Hospital was awarded the prestigious American Diabetes Association Education Recognition Certificate for its excellent diabetes self-management education program. Experts from the Association commended Washington for its in-depth, individualized approach to teaching people with diabetes how to successfully manage their disease.

## System Requirements

1 GHz, or greater CPU with 256MB of RAM.  
Display 1024 x 768 or greater with 16 bit color.  
A compatible CD-Rom or DVD-Rom player.  
Sound card and speakers. Internet connection.  
Microsoft® Windows® 2000 or above.  
Macintosh® OS 10.3 or above.

If you would like additional copies of the Washington Township Health Care District Annual Report, or for more information, please contact:

Community Relations Department  
Washington Hospital Healthcare System  
2000 Mowry Avenue, Fremont, CA 94538-1716  
Phone: (510) 791-3417 Fax: (510) 791-3496

This report has been published as a service to the District residents by the Washington Township Health Care District.

Nancy Farber	<i>Chief Executive Officer</i>
Christopher Brown	<i>Director, Community Relations</i>
Clayton Warren	<i>Communications Specialist</i>

Video production and post-production services  
provided by *InHealth*, a Washington Hospital Channel

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Spectrum Lithography	<i>Printing</i>



*Leadership*

*Community*

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**A World of Health Care in Your Community.**  
ANNUAL REPORT TO THE COMMUNITY 2007

Insert the disk into your personal computer and click on the Washington Hospital logo, with text that reads, "Click Here for Intro" for this year's annual report:

# A World of Health Care In Your Community.

New Programs  
Interactive Timeline  
Video Presentations  
Calendar of Events  
And More



## Washington Hospital Healthcare System

Investing in the health of the community.

2000 Mowry Avenue  
Fremont, California 94538-1716  
[www.whhs.com](http://www.whhs.com)

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